

PBXware

Professional Open
Standards Turnkey
Telephony Platform



RELEASE NOTES: **PBXWARE 3.8.1**

BICOM SYSTEMS

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www.bicomsystems.com/products/pbxware

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- New in this Release
- Resolved Issues

NEW IN THIS RELEASE

Site Manager

- Queue callback GUI (fixes: #2030)
- Support for customisation of t-xxx context
- Support for SugarCRM fields (fixes: #1981)
- Support for Emergency CallerID
- Personal IVR improved (fixes: #984)
- Agent admin functionality (fixes: #2058)
- Add Tenant Code to Tenant List screen (fixes: #2056)

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- Agent admin functionality (fixes: #2059)
- Queue callback (fixes: #2029)
- Support for Emergency CallerID
- Personal IVR improved (fixes: #983)

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PBXware Proxy

- Dynamic meetme API changes. Started API v2.0.
- API command which returns PBXware configuration is expanded so that it also returns SugarCRM URL.
- Added “videosupport” flag for each user (extension).

Asterisk

- Queue callback

RESOLVED ISSUES

Site Manager

- On MT, changing ES in Service Plan doesn't update all extensions in all tenants (fixes: #2066)
- If extension and name conflict with ES internal ID, extension may be deleted (fixes: #2064)
- Tenant limit in License should exclude Master Tenant (fixes: #2057)
- Make sure valid characters are set as %s for translatable string
- Allow - and _ for Trunk name and Queue name (fixes: #2053)
- Remove Queue Callback and Static Login in MT (fixes: #2050)
- Call Statistics: name of the month should not be translated in a link (fixes: #2042)
- Make sure ES API has proper error messages
- Yealink phone directory 'content length' fix (fixes: #2046)
- Make sure IP address details are written for Aastra auto provisioning

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- Queue statistics translate (fixes: #1992)
- Closing tags missing in ES -> CallerID screen
- Fix Yealink Directory on MT
- Check if allow codecs field is present
- In order to edit trunk name it is not possible to use arrow keys (fixes: #2023)
- Support for input of ASCII keys only

PBXware

- User event for called callback agent (Feature #2071)
- Agent Login/Logoff command, callback agents (fixes: #2061)
- Fax e-mail templates do not work in Tenant Mode (fixes: #2069)
- Tenant to tenant calls between same extensions do not work (fixes: #2068)
- Make sure we check for hangup between Ringing() commands
- Fix searching for To field for SIP trunks (| replaced with ,)
- Other Networks with mutliple digits does not work with Simple Routing mode (fixes: #2067)
- Make sure we check for SUCCESS FAXSTATUS message as well
- Filtering CDRs by Trunk is not working properly (fixes: #2063)
- FAX files were not removed in MT (fixes: #2054)
- G.729 installation fails again due to invalid country code (fixes: #2051)
- Don't allow * digit in callback IVR input.
- Replacing t and T dialoptions breaks Macro context names (fixes: #2045)
- Confirm local calls for GH and FM (fixes: #2040)
- Glocom HangupEvent for local-call context (fixes: #2026)
- Show E164 numbers for outbound calls (Fixes: #2025)

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Setup Wizard

- Remove all references to PBXware (Proxy, ini) in Confirm step

PBXware Proxy

- Fixed issue with callback agents being paused after PBXware restart.
- Implemented handling of UserEvent "AgentCallbackCalled".
- Added additional checking to avoid crash on some systems when the last client is disconnected (clientTerminated function).
- Changed agent_logoff command to use Originate with different parameters to be able to log off callback agents.
- Modified PWAPI_CMD_CALL to replace "|" with ";" for variables flag. Added handling of event AgentRingCallerHungup.
- Added API command to get destination extension (user) given the fax uid.
- Fixed handling of "SendFAX" and "ReceiveFAX" events.
- Bug fixes regarding callback agents.
- Added tracking of the invited numbers into meetme.
- Fixed PWAPI_CMD_CALL command to support different flags for the Local channels (i.e. Local/xxx@local-call/nm etc...)
- Dynamic meetme API changed. For PSTN numbers, callerid must be specified, otherwise just PSTN number itself will be used.
- Extended dynamic meetme API to support setting of the PSTN callerid. Default one is the same as for local users.
- Extended dynamic meetme API to accept custom callerid. Can be empty in which case default values are used for Originate.

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Asterisk

- AgentCallFinished event callback agents (fixes: #2060)
- Change flag AST_FLAG_BRIDGE_DUAL_REDIRECT_WAIT
- Fix AMI redirect action with two channels failing to redirect both channels.
- Revert "- Fix bug with Redirect action and ast_hangup"



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