

PBXware

Professional Open
Standards Turnkey
Telephony Platform



RELEASE NOTES: **PBXWARE 3.8**

BICOM SYSTEMS

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www.bicomsystems.com/products/pbxware

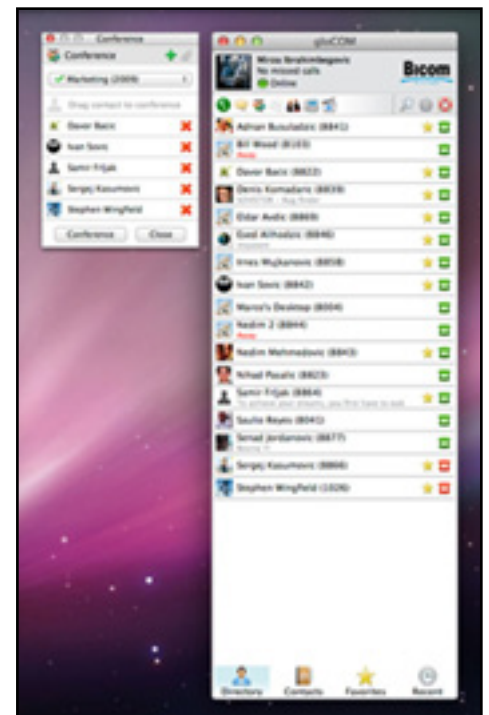
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CONTENTS

- New in this Release
- Upgrade Notes
- Resolved Issues

NEW IN THIS RELEASE

- **Asterisk v1.8** - the new version of Asterisk, now compatible with PBXware. Asterisk has addressed many of the bugs and issues in previous versions, resulting in an overall more stable, reliable system. One specific improvement to PBXware is the reload process: previously, all modules would be reloaded after a modification, now only the modified module is reloaded.
- **Support for Glocom v3.0** - gives you the most up-to-date software and features for all of your communication needs. Offer end users a complete package that cannot compare to the competition.
- **Improved T.38 faxing** - allows faxing over a VoIP network. This feature was problematic in previous versions of PBXware and worked best with fax-to-email scenarios. Version 3.8 supports even fax-to-fax messages.



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- **Yealink Features** - have been expanded to give users more flexibility and control over the configurations. New features include the ability to edit UAD templates, remote phonebook, and EXP39 sidecard provisioning.



- **Parking Lots** - in the Multi-Tenant edition allow users to park calls in their own, private virtual 'parking lot' so that another user might answer the call. Previously, parking lots were shared between tenants.

- **Callback Queues** - have been re-implemented to make the callback queue feature more functional. This feature now gives callers the option of receiving a callback rather than waiting in a queue until an agent is available.



- **Encryption** - capabilities give you the security that your company and your End Users deserve. PBXware 3.8 protects you from threats to security and privacy via encryption of SIP, audio, and data

- Reload per object (SIP, Queues, dialplan)
- Voicemail PIN per file
- Access Codes for Group Hunt and Follow Me
- Support for DND on/off via access code
- Add Confirm Call to Follow Me

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UPGRADE NOTES

It is not possible to upgrade directly in this version of PBXware, special procedure is required.

RESOLVED ISSUES

- Fix saving of Directory / BLF list with Additional UAD Config
- Replace all SIP usernames with tenant+ext
- Queue Name and Trunk name must not include Unicode characters
- Fix CSV Download in Google Chrome
- Fix check of valid fields with Multi User extensions
- Bug in Sangoma card port detection if first few ports are empty