

PBXware

WHAT WILL YOU DO with PBXware?

CHOOSE

- CD
- Tarball
- Purpose built appliances
- VMware image or
- Highly redundant hosted network installation

INTERFACE

- End User
- Reseller
- Co-Branded
- Private Label or
- OEM Interface

INSTALL

- PBXware system in minutes
- PBXware tarball onto existing Linux server
- PBXware CD onto any Intel/AMD/VIA based server

SETUP:

- Fully functional PBX system in minutes
- Extensions and trunks with auto detect/configuration utility
- PSTN/VOIP trunks
- Redundant, High availability or Fault tolerant networks

PBXware

WHAT WILL YOU DO with PBXware?

AUTO PROVISION:

- Cisco
- Linksys
- Snom
- Grandstream
- Polycom
- Sipura
- Digium
- Aastra
- PSTN network using E1/T1
- Analog or ISDN BRI cards

CREATE:

- Unlimited number of voicemail boxes
- Unlimited number of ACD queues
- Unlimited number of queue agents
- Unlimited number of trunks
- Unlimited number of DIDs
- Unlimited conference bridges
- Unlimited IVR (Interactive Voice Response)
- Unlimited call reports
- Unlimited number of queue statistics

PBXware

WHAT WILL YOU DO with PBXware?

NETWORK

- PBXware into a single global/national voice network automatically
- PBXware into a network with no limit of number of extensions

OFFER

- FREE users self care with access to personal data
- FREE Integration with Microsoft Outlook for each user
- FREE operator panel for each installation (OPCOM is MS Windows application)

RECORD

- All incoming/outgoing calls for one or more extensions
- Current calls just by pressing a button

USE

- PSTN network using E1/T1, Analog or ISDN BRI cards
- Unlimited instant messaging
- OutCall CTI integration
- Operator Console (OPCOM)

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WHAT WILL YOU DO with PBXware?

MONITOR

- Calls in real time for one or more extensions
- Status of extensions, trunks, queues, conferences and live calls
- Real Time queue(s) and agent(s) data
- System operation status

MANAGE

- Comprehensive number of enhanced features
- Unlimited number of PBXware installations
- Dialling permissions for system, network, national, long distance and international calls
- Employees privileges to the system administration
- System auto update mode
- System auto backup

PBXware

Bicom Systems'

WHAT WILL YOU DO with PBXware?

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