



CHANGELOG

PBXware 8.2.0



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Important

- Asterisk v22 is set as the default version.

API

- For detailed information on all API changes, please refer to the documentation at the link below: <https://developers.bicomsystems.com/docs/tutorial-basics/changelog>.

New UAD support

- Added support for Fanvil Linkvil W620W.
- Added support for Fanvil H4W and H6W.
- Added support for Fanvil LINKVIL W710H and W610H handsets.
- Added support for Fanvil V66 and V66 Pro.
- Added support for Gigaset N530 and N770.

New Features and Improvements

Security

- Default TLS versions set to 1.2 and 1.3, and the cipher list filtered to strong and recommended algorithms only.

Archiving

- Migrated AWS client to use v2 SDK.
- New “Region” option for AWS S3.

AVC

- Improved the events/command inspector for AVC calls, with commands added to the call log.
- Updated the OpenAI models.
- Updated the Google realtime models.
- Removed the “Beta” label from AVC as a feature.
- Added a beta badge to the Google realtime models.
- The default prompt now uses an example.com link instead of the Bicom Systems link.
- Tools are now configured in a separate section instead of being part of the prompt.

Contacts

- “Last Name” is no longer a required field for contacts.

Caller ID

- The Caller ID list now shows the default Trunk Caller ID as well.

CRM

- HubSpot: Updated CRM API version.
- OAuth: Provider flags for extending OAuth flows, PKCE support for Salesforce CRM.
- Zendesk: OAuth support within the legacy CRM.

Emergency Callback

- New option to enable Emergency Callback globally or per tenant. Emergency Callback now disabled by default.

Event Publisher

- Added Call Transcription and Summary events.

Omni

- WhatsApp embedded signup upgraded to v4.
- Removed WhatsApp on-premise API support.
- Removed the Graph API version dropdown; the version is now fixed in code.
- Removed the WhatsApp API URLs and the 360 Partner hub URL from the settings UI.

SSO

- Multi-domain support with per-request provider construction.

Transcription

- Transcription failure statuses reported by the transcription service are now handled and persisted.
- Live Transcription: Removed the beta badge.

Trunks

- Trunks: Added “Silent call recording”.

Other

- Outbound calls are now rejected when the license is expired.
- Feedback forms now auto save and restore entered data.
- Default server name changed from “Master Tenant” to “System”.
- Removed the unused “Remove Logs” feature.

Bug Fixes

API

- Fixed pbxware.uad.list not returning the master tenant UAD list.

Archiving

- Fixed fax upload not following the “Upload Older Than” option.
- Fixed an issue with S3 recording offload when from or to number included a plus sign.
- Fixed issue where hourly offload was delayed depending on system timezone.

Auto Provisioning

- Fixed the missing caller name from LDAP contacts on Snom devices.
- Fixed contact number display for LDAP contacts on Gigaset devices.
- Fixed Snom calls dropping due to missing configuration caused by newer firmware.
- Fixed codecs not being applied in UAD configs across multiple vendors.
- Fixed speakerphone paging not working on the Poly Edge phone series.
- BLFs: Fixed the BLF label not being populated automatically for the first newly added row.

CDR

- Fixed an issue where CDR page was showing errors if From or To field contained a comma.

CLI Routing

- Fixed an issue where rules set via CSV upload were not applied.

Call Recording

- Fixed an issue where File System > Recordings was not properly applied on non-MT systems.
- Fixed agent direct in calls not being recorded.
- Fixed an issue where stereo recordings were not properly saved on Trunk failover.

Caller ID

- Fixed an issue where tenant default Caller ID was used instead of tenant Emergency Caller ID, when Caller ID ES was disabled on an extension.

CRM

- Fixed issue where long recordings were not correctly uploaded.

Destinations

- Fixed an issue where permissions for Dial Groups could not be set.

DIDs

- Fixed site users being redirected to the Dashboard when trying to edit a DID.
- Fixed an issue where Preserve Caller ID option was not working correctly if the destination is an External Number.
- Fixed DID deletion when a trunk is deleted.

Enhanced Services

- Fixed not being able to edit Call Forwarding when its status is “PIN Required”.
- Call Forwarding: Escaped characters in the Exclude List Caller ID are now handled correctly.

ERG

- Fixed ERG Music on Hold not being played even though the “Use ERG MoH” option is enabled.

Extensions

- Fixed incorrect pagination and total count when search filters are used.
- Fixed an issue where message for blocked voicemail was not showing.
- Fixed applying Service Plan restrictions in multiple cases.
- Fixed the QR code sending the tenant ID instead of the “QR Code Server” value.

- Fixed an issue where “Save and Email” was not working until service restart.

Fax

- Fixed auto fax detection dropping the call when the fax destination is an extension.
- Fixed an issue where auto fax detection routed to their configured destination.
- Fixed an issue where T.38 codec was not used when receiving Fax.

OSC

- Fixed subtitles not being displayed during recording playback.

Queues

- Fixed issue with calls not transferred to destination set as Max Wait Destination.

Reports & Statistics

- Scheduled Reports: Fixed sending empty reports.
- Scheduled Reports: Fixed reports not running automatically.

SSO

- Fixed OIDC per-request discovery on cache miss.

Transcription

- Fixed the mismatch between agent and trunk UniqueID for queue calls.
- Live Transcription: Fixed configurations not being able to be added or edited due to pagination limitations.
- Live Transcription: Fixed the tenant context not being generated properly.

Voicemail Transcription

- Fixed an issue where voicemails of around 1 minute were not properly transcribed using Google Speech API.

Versions

- Fixed an issue where Asterisk versions were not shown correctly.

Translations

- Updated translations for all supported languages.

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