



## TABLE OF CONTENTS

<u>BUG</u>	FIXES & IMPROVEMENTS:	
1.	. QUEUE CALLBACK WAS ALWAYS ON	. 1
2	PLISH NOTIFICATIONS WERE DELAYED	,

# **Bug Fixes & Improvements:**

## 1. Queue callback was always on

For system upgraded from earlier versions to v5.3.0.1, it should activate callback for abandoned calls only if Activate for abandoned option on the queue is set to yes (was set to yes before the upgrade). For systems which are already on v5.3 and queue is re-saved after the system is upgraded to v5.3, one needs to re-save queue. If the queue isn't re-saved after the upgrade to 5.3 it should work properly without any changes.

## 2. Push notifications were delayed.

The originate\_delay was set to a relatively long time period by default, 10-15 seconds, when extension receives the call the application wakes up due to push and register via SIP the delay will start ticking down blocking any other events to be handled. The RTP transfer would not start until the delay fully ticks down, giving a fairly long silence period on the device that answered, up to 8-9 seconds depending on how fast it was answered because it used pns\_timeout-s value which was 10s by default.

#### **BICOM SYSTEMS** ADVANCED SIMPLICITY



About Bicom Systems

Vision Statement We Unify Communications!

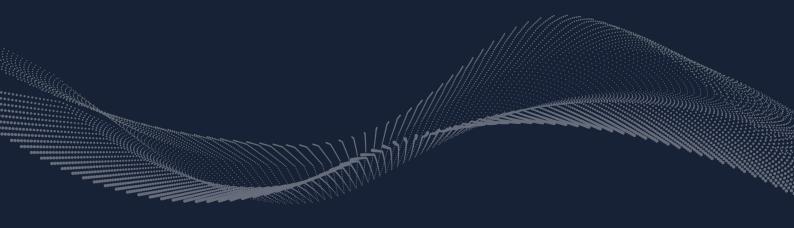
#### Mission Statement

We provide the Communication World with the most Complete Turnkey Communication Systems available by Creating, Unifying and Supporting the Most Advanced of Current Technologies.

#### Overview

Bicom Systems was the first company to deliver Open Source Communications Software as Professional Turnkey Solutions.

By combining the best of open source telephony and its own proprietary software, Bicom Systems can provide enterprises with turnkey solutions that take account of the clients' exact needs within a very cost-effective framework - giving CIOs the safest choice. This mix includes royalty-free software, vibrant open source communities, available custom development backed up by accountable, professional support services. The company finds innovative open source communication projects and professionalizes the project by creating, unifying and supporting turnkey systems with its proprietary in-house software. Bicom Systems provides the resources, core development and support services to enable popular open source projects to scale into enterprise-class communications software.



Bicom Systems (USA) 3901 South Ocean Drive Hollywood, Florida 33019-3003 United States

Tel: +1 (954) 278 8470 Tel: +1 (619) 760 7777 Fax: +1 (954) 278 8471

Bicom Systems (CAN) Hilyard Place B-125 New Brunswick E2K 1J5 Canada

Tel: +1 (647) 313 1515 Tel: +1 (506) 635 1135

sales@bicomsystems.com

Bicom Systems (UK) Unit 5 Rockware BC 5 Rockware Avenue Greenford, London UB6 0AA United Kingdom

Tel: +44 (0) 20 33 99 88 00 Fax: +44 (0) 20 33 99 88 01

sales@bicomsystems.com

Bicom Systems (France) 188 Route de Blessy St. Quentin Aire-sur-la-Lys 62120 France

Tel: +33 (0) 3 60 85 08 56

sales@bicomsystems.com