



# CHANGELOG

# gloCOM GO 7.0

# ios

**bicom**  
SYSTEMS

[wiki.bicomsystems.com](http://wiki.bicomsystems.com)

## Features

- Added support for SMS sync.
- Added support for both SMS implementations depending on the server that the app is connected to.
- Added support for shared SMS numbers.
- Updated the gloCOM GO icon for v7.
- Added support for iPads.
- Asking for attention now sends and displays a Push notification on mobile phones.
- Added the ability to organize a meeting with multiple Co-organizers.
- Added a CCTV camera feed option.
- Added the ability to filter extensions only from departments the user is a member of - "My Departments".
- Added support for handling voicemail push notifications.
- Introduced the ability to mark all chat conversations as read.
- Separated active and invited conference participants.

## Improvements and Bug Fixes

- Fixed avatar reuse on recent calls screen.
- Fixed long group names being truncated in the group chat info screen.
- Fixed the possibility of adding a currently logged-in extension to a group.
- Fixed chat event message not extending to multiple lines when content is large.
- Disabled the option to mark chats as read/unread when there is no last message.
- Added '\*' to the list of allowed special characters for the user passwords.

### Features

- Meeting integration.
- Shared groups.
- Take pictures and videos with a camera inside the chat conversation.
- Send more than one file at once.
- Mention users in chat using @Name.
- Extension presence in the chat list.
- Extension presence on the chat screen.
- Support for contact share from other apps.
- Added predictive dialer dataset selector in settings.
- Added send email from the predictive dialer, recent list & recent info screens.

### Improvements and Bug Fixes

- Ask for microphone permission on the first app login instead of the first call.
- Message delivery updates when syncing chat sessions.
- Added Save option when long-pressing file messages that are photos or videos.

## 6.6.0 - August 2, 2022

### Features

- Predictive dialer.
- Chat voice messages.
- Select text.
- Conference list screen redesign.
- Admin transfer in group chat conversations.
- Ability to toggle between Light, Dark, and System themes.
- Chat message status info.
- Generated avatars for group chats.
- Reply to messages from notifications.
- Feature flagging.

### Improvements and Bug Fixes

- Improved call matching from the central phonebook contacts.
- Stability improvements.
- Redesigned chat sync indicator.

### Features

- Chat messages Reply mode.
- Failover support.
- Synchronize Central Phonebook contacts from the PBX.
- Introducing a new and reimagined Dashboard.
- Dark mode support that will follow the system options.
- Add confirmation when selecting chat attachments.

### Bug Fixes

- Active devices have been relocated from the Dashboard to the Profile screen.
- Open links from the chat in applications that support them, if possible.
- Remove the alert when adding or deleting favorites from the extension.
- Block calls coming from the “Anonymous” number.
- Resolved an issue where marking as unread was failing to apply in some scenarios.
- Fix issue where calls for callback agents were not being reported to CallKit.
- Fix issue where device contacts numbers weren’t displayed when contact access permission was granted for the first time.
- Updated minimum deployment target to iOS 14.0.
- Add support for displaying avatars in IM notifications on iOS 15.
- Fix issue with attended transfer not working because the initial call was being re-invited.
- Allow sending SMS and MMS messages to non +E.164 numbers.
- Improved performance for loading high-quality images in the chat screen.

### Features

- Support for Sending and Receiving MMS Messages.
- Delete Chat Messages Support.
- Call Recording Indicator.
- Mark Chat Conversation as Read/Unread.
- Call Encryption Indicator.
- Reorder Pinned Sessions.
- Call History Sync.
- Use of Descriptive Text for File Chat Message Notifications.

### Bug Fixes & Improvements

- Fixed a crash when conference call state changes.
- Fixed issues where transfer fails and the alert is showing on the call transfer failure.
- Fixed issue with no dial tone on the supervised transfer.
- Fixed issue where a keyboard is displayed when biometric auth is requested from the user.
- Fixed multiple issues with chat messages and keyboard interaction.
- Fixed issue where the pinned message wasn't fetched if it is distant from current messages.
- Fixed issue where pressing on a user that we do not have a chat session with results in empty screen on chat search results.
- Fixed issue where calls that are started with speakerphone were reverted to the earphone.

- Fixed issue where selected contact was not removed on transfer screen if the user does not press the X icon.
- Fixed issue with blank alert buttons when 'Increase contrast' option is enabled in accessibility settings.
- Fixed issue where options button was missing in conference calls.
- Fixed issue where outgoing calls failed for unknown numbers when calling from received voicemail.



### Features

- Send SMS messages from the SMS screen or the extension screen.
- Receive SMS messages while the app is active.
- Sync SMS messages when entering the app.
- Ability to retry sending for failed SMS messages.
- Search existing SMS conversations.
- Delete existing SMS conversations.
- Search SMS messages per conversation.
- Long press on any call button to start a callback call.
- Add a number to phone contacts from the recent calls screen.
- Add a number to phone contacts or send an SMS directly from the Phone dial pad.
- View SMS numbers of other users on the extension screens.
- Added the option (Integrated calling) to enable or disable saving calls to the system history.
- Added mute and delete quick actions to chats on chats list.
- Retry of failed chat messages.
- Access the app with Biometric Authentication.
- Send an SMS directly from the Phone section and display the name of the user/contact when the phone number is entered.
- Add unknown phone number to contacts from the Phone section.
- Add ability to send message to oneself for note keeping.
- Add option to switch device for active call.
- App will now display the badge on your home screen with the sum of all available notifications.



# Bug Fixes & Improvements

- 'Callback' and 'My phone numbers' have been redesigned and reworked.
- Size improvements in the chat input field and keyboard animation fixes.
- More native search on Chats and SMS sections.
- Chat screen is redesigned for better control over multimedia inputs.
- Access to the database is reimplemented granting better performance and better stability.
- The login screen has a new modern design.
- Failed chat messages will now be reported by notifications.
- Phone numbers and emails can now be copied from Extensions or profile screens.
- Minimum iOS target deployment is updated to iOS 12.0.
- Updated French translation.
- Improved the look of launch screens.
- Chat notifications will not be displayed anymore when the chat sync is finished.
- Fixed an issue where calls coming from queues were not displayed.
- Fixed an issue where incoming calls occasionally dropped for some users.
- Fixed an issue where the upload limit for files would be 1MB.
- Fixed an issue where system settings for autocorrect would not work on chats.
- Fixed an issue where dynamic conference call would not have remove option for conference moderator.
- Fixed an issue where the conference call screen would be duplicated.
- Fixed an issue where the ringback tone would not play and improved the ringback tones localization.
- Fixed an issue where chats would have invalid message unread counts.

### Features

- 100% IM push delivery rate.
- Pin message for single and group sessions.
- Added support for disabling chat through the PBXware.
- Save draft messages per chat session.
- Added support for sharing URLs from other applications.

### Bug Fixes & Improvements

- Updated German translation.
- Updated Italian translation.
- Fixed an issue with parsing SIP proxy field.
- Improved rendering of typing indicator.
- Improved the login screen on iOS devices that have the notch.
- Banner message to indicate that the chat server is down.
- Improved thumbnail quality.
- Added support for deleting downloaded and uploaded files when a user logs out.
- Fixed a bug where call coming from the network had the caller name as “Unknown”.
- Fixed a bug where the transfer would prepend ‘1’ to the number.
- Fixed a bug where the SIP account would not unregister after the user would hang up.
- Fixed multiple crashes that would occur while the app is in the background.
- Fixed a bug where chats were duplicating while scrolling the chat list.

### Features

- Share images, videos and files from other apps.
- Added the “scroll to the bottom” button in chat sessions.
- Spanish translation.

### Bug Fixes & Improvements

- Added an indicator that the microphone is disabled on the call screen.
- Join dynamic (instant) conferences from recent calls if the conference is still active.
- Improved handling of VoIP notifications.
- Optimized the performance when the app is fetching chat sessions and messages.
- Fixed a bug where files with the same name would overwrite each other.
- Fixed a bug where the app would crash on specific SIP call state change.
- Fixed a bug where the app version details would be labelled as a , even though it is not.

### Bug Fixes & Improvements

- Forward text and file messages to other groups and users.
- Typing indicators for single and group chat.
- Remove a participant from a group chat.
- German translation.
- Pin chat session.
- Fixed a bug where the first message for a chat wouldn't have the unread count view for real-time events.
- Fixed a bug where perform UI changes for an extension on the main thread.

# Features

## Chat

- Chat search.
- File sharing.
- Mute option for group chats.
- Unread messages.
- Chat notifications.
- Support for archived users.

## Presence

- Directory improvements.
- French language support.
- Feedback.
- Call push notifications for iOS 13.
- Call number routing.

# Bug Fixes & Improvements

- SIP Service performance and stability improvements. SIP service internal components have been rewritten to maximize app reliability.
- Meeting participants will have their meeting ID displayed when they are displayed in an audio conference.
- Stability improvements in API module.
- Stability improvements in UI behaviour of the app.
- Conference call stability improvements.

- Bug fix: Transfer fails when phone number has whitespaces or other non-number characters.
- Bug fix: Keyboard hides Call forwarding number on Dashboard.
- Bug fix: Codecs not configured properly after initial configuration.

# CONTACT BICOM SYSTEMS TODAY

to find out more about our services

## **Bicom Systems (USA)**

2719 Hollywood Blvd  
B-128  
Hollywood, Florida  
33020-4821  
United States

Tel: +1 (954) 278 8470

Tel: +1 (619) 760 7777

Fax: +1 (954) 278 8471

## **Bicom Systems (CAN)**

Hilyard Place  
B-125  
Saint John, New Brunswick  
E2K 1J5  
Canada

Tel: +1 (647) 313 1515

Tel: +1 (506) 635 1135

## **Bicom Systems (UK)**

Unit 5 Rockware BC  
5 Rockware Avenue  
Greenford  
UB6 0AA  
United Kingdom

Tel: +44 (0) 20 33 99 88 00

## **Bicom Systems (FRA) c/o FONIA**

Zac du Golf  
15 Impasse Oihana  
64200 BASSUSSARRY

Tel: +33 (0)5 64 115 115

Email: [contact@fonia.fr](mailto:contact@fonia.fr)

## **Bicom Systems (ITA)**

Via Marie Curie 3  
50051 Castelfiorentino  
Firenze  
Italy

Tel: +39 0571 1661119

Email: [sales@bicomsystems.it](mailto:sales@bicomsystems.it)

## **Bicom Systems (RSA)**

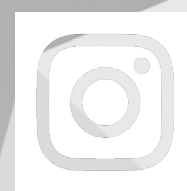
12 Houtkapper Street  
Magaliessig  
2067  
South Africa

Tel: +27 (10) 0011390

email: [sales@bicomsystems.com](mailto:sales@bicomsystems.com)

## Follow us

**bicom**  
S Y S T E M S



Copyright Bicom Systems 2023