

Unified Communications

extended to your Apple and Android devices

Benefits

- **Multi platform app**

so you can use gloCOM GO with your PBXware from almost any smartphone on the market!

- **Unified Connections**

allow you to access all of your connections, including ones on PBXware from any device.

- **SoftPhone**

is a software instance of a conventional phone with unconventional capabilities.

- **Unlimited Comms**

in and out of office. Bring your PBXware functionality on a smartphone wherever you go.

- **BYOD Friendly**

design of the application enables easy company switch to the Bring Your Own Device operations.

- **Presence panel**

change your availability at any time and be aware of other users presence on the system.

- **Standardized setup**

reduces the time and knowledge required to complete the setup - from download to call in less than a minute.

General info

gloCOM GO App provide flexible and powerful communication tool to all PBXware users. It is designed to stretch PBXware influence way outside of the office.

It provides core communicating capabilities to our clients.



Key features

- Available on iOS and Android
- PBXware Connections import
- SIM / Phone Contacts import
- High Quality Voice Calls
- Voicemail inbox
- User presence status
- Request callback
- Make calls via WiFi or 3G
- Notifications system



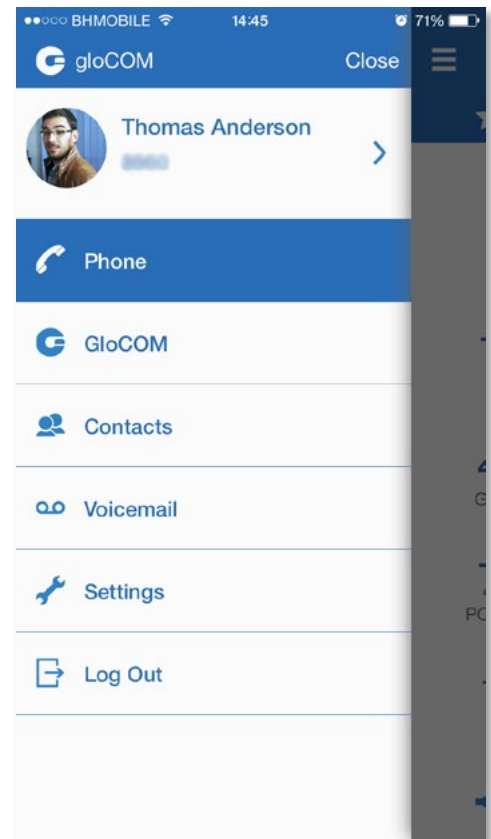
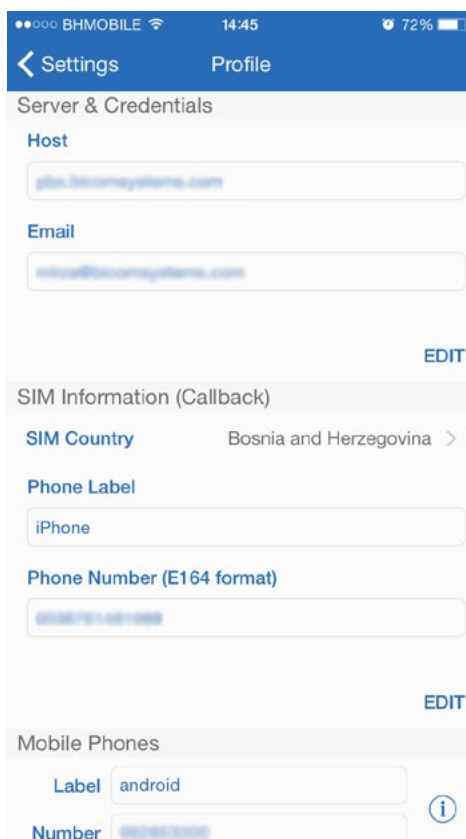
Application features

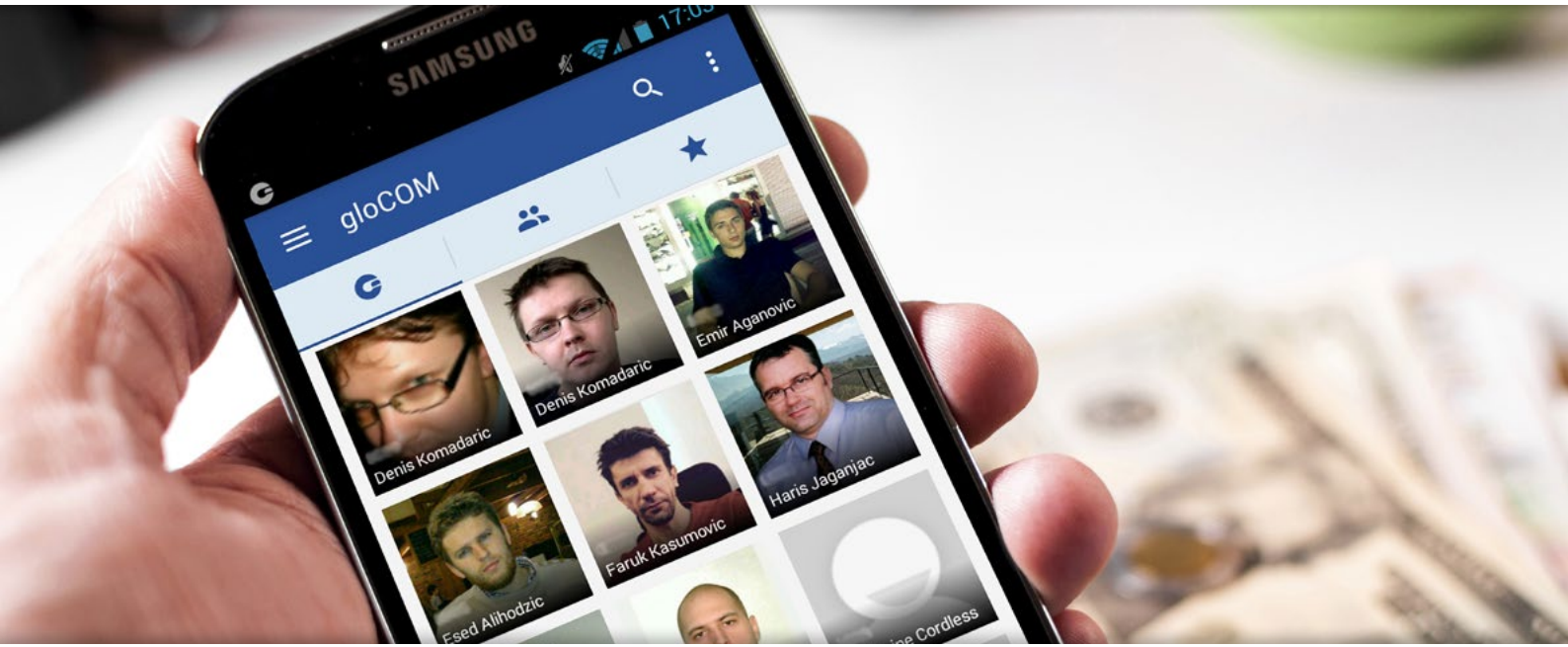
gloCOM GO App is designed as one of the integral parts of our Unified Communications system. It provides users with core PBXware capabilities outside of the office.

gloCOM GO is designed to operate on virtually any device that is using iOS (7 and above) or Android (4.1 and above) operating system.

Features

- Stable operation
- Optimized network traffic
- Minimized traffic when in background
- WiFi and 3G operation
- Seamless WiFi switching
- Portrait and Landscape operation modes
- Audio codecs
μ-Law, a-Law, G722, GSM, iLBC, Speex
- Automatic updates
- BYOD friendly



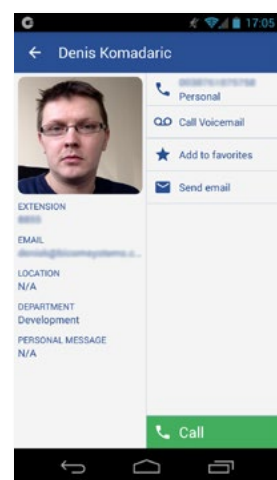
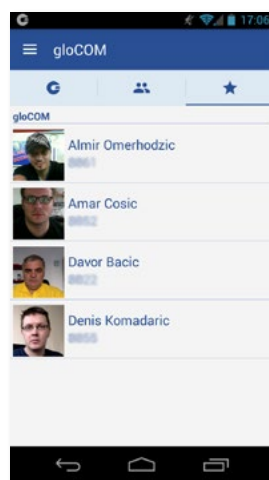
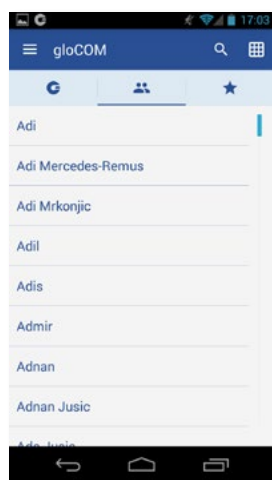
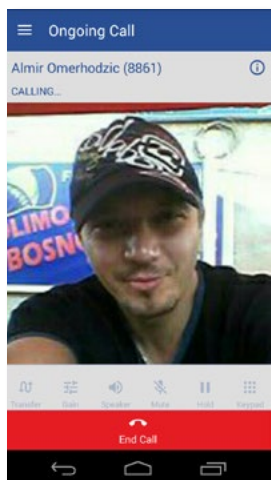


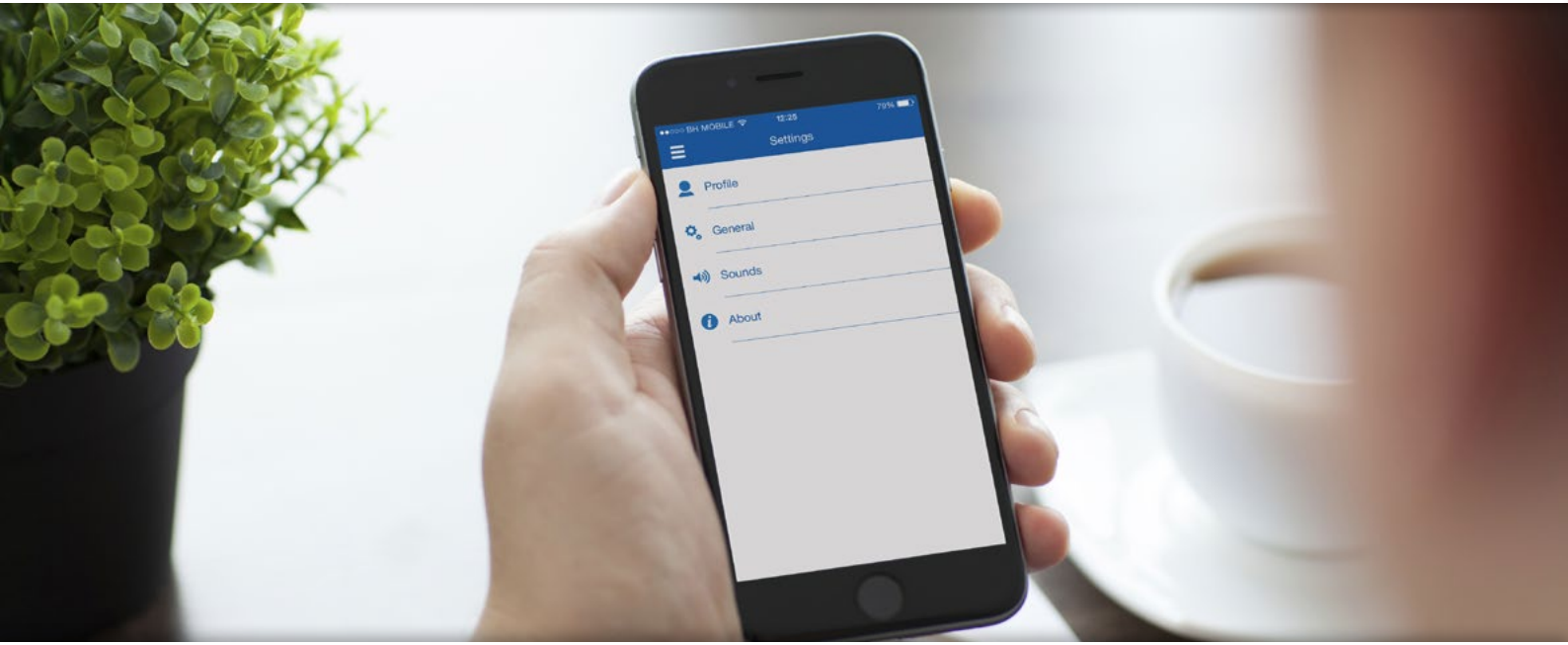
Communication features

gloCOM GO enables you to keep all of your business connections with you all the time. PBXware, SIM, Phone and Google connections inside gloCOM - one click from the call.

Features

- PBXware connections integration
- SIM / Phone contacts integration
- Favorites
- High Quality phone calls
- Call history records
- Redial functionality
- Call on Hold
- Call Transfer
- Voicemail





Usability features

gloCOM GO App is developed to provide genuine Unified Comms experience on a platform of your choice. It enables users to familiarize and dive into the app from the very first moment.

Interface controls have been optimized for the ambidextrous usage and usage on phablet devices.

It is optimized for use in a car as well. Place the phone on a car mount and connect a bluetooth headset. Still, drive carefully. Stay safe and keep your eyes on the road.

gloCOM GO also supports operation in both portrait and landscape mode so the users may switch a phone as they like - to feel comfortable.

Integration with the operating system is seamless, which makes the system related features like notifications perform same as on a default system application.



Features

- *User presence display*
- *Push notifications*
- *Popup notifications*
- *Sound notifications*
- *User selectable ringtones*
- *User avatar display*
- *Personal status messages*
- *Optimized interface*
- *Optimized user experience*
- *Multiple contacts display modes*



Features

Platforms

Apple iOS	<i>Instal and use gloCOM on Apple iOS platforms (iOS 7 and above)</i>	•
Google Android	<i>Instal and use gloCOM on Android platforms (Android 4.0 and above)</i>	•

Communication capabilities

SoftPhone	<i>SoftPhone client that enables users to make and control calls.</i>	•
Voice Calling	<i>Place, receive and control calls.</i>	•
Hold Call	<i>Place active call on hold with single click.</i>	•
Transfer Call	<i>Transfer call to all user's devices, to an extension, to a contact or to a number</i>	•
Supervised Transfer	<i>Supervised call transfer to all to an extension, to a contact or to a number</i>	•
Mute Call	<i>Put yourself on mute for active call, you will still be able to hear remote party.</i>	•
Pause Call	<i>If pause is pressed both parties will be muted and unable to hear each other but call will still be active.</i>	•
Caller ID Display	<i>Display caller ID and extension name.</i>	•
Call History	<i>Shows placed, missed and received calls (callerid and date/time)</i>	•
Click to Call	<i>With a single click, call people from your company.</i>	•
Voicemail	<i>Listen and manage Voicemail messages from your mobile client.</i>	•
Phone Callback	<i>When softphone is not registered or when network quality is poor gloCOM GO can use callback feature to make calls via GSM. After you dial a number on your gloCOM GO, callback will be initiated and your mobile phone will be called by PBXware, once you answer the phone, call to number you dialed will be initiated.</i>	•

Users

SIP Presence	<i>Set your presence status and availability on gloCOM. View other user's presence and availability.</i>	•
Personalisation features	<i>Choose avatar image, customise alert tones</i>	•
Sound notifications	<i>Sound notifications for incomming calls and voice messages</i>	•
PBXware Directory	<i>Display PBXware contacts directory with option to hide, block contacts and set contact alias.</i>	•
SIM contacts	<i>Import contacts from mobile device and SIM card into gloCOM.</i>	•
Favorites	<i>Add list of your favorite users</i>	•

Functionality

TLS Encryption	<i>Encrypt all SIP traffic using TLS</i>	•
Audio codecs supported	<i>μ-Law, a-Law, G722, GSM, iLBC, Speex</i>	•

Integrations

E-mail client Integration	<i>Send e-mails from gloCOM to your contacts using your default e-mail client.</i>	•
Android system ingration with dialer	<i>Choose gloCOM GO from the list of apps to place call with when user wants to make a call</i>	•

Features

Personalisation

Avatar	<i>Set your avatar image, other contacts will be able to see it.</i>	•
Sounds	<i>Customise existent or upload your own alert tones.</i>	•
Different view modes	<i>Choose between List or Grid (Thumbnail) view modes for your contact list.</i>	•

Other

PBXware Multi-Tenant compatible	<i>One connects with gloCOM to a multi-tenant system completely transparently thanks to the pwproxy service.</i>	•
Password reset	<i>gloCOM allows you to perform password reset in case you lose or forget your password.</i>	•

Self Care

Blocking Caller ID	<i>Block your caller ID from gloCOM GO settings</i>	•
Call forwarding	<i>Enable call forwarding and set the number to forward calls to in settings</i>	•
Mobile Phone Numbers	<i>Manage mobile phone numbers associated with extension and call someone directly on one of the numbers from their list</i>	•
QR Code	<i>QR Code allows easy login on gloCOM GO mobile app. Instead of entering e-mail, password and server address manually on first login all you have to do is to scan QR Code from your mobile app and all the information will be entered automatically.</i>	•



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Vision Statement

We Unify Communications!

Mission Statement

We provide the Communication World with the most Complete Turnkey Communication Systems available by Creating, Unifying and Supporting the Most Advanced of Current Technologies.

Overview

Bicom Systems was the first company to deliver Open Source Communications Software as Professional Turnkey Solutions.

By combining the best of open source telephony and its own proprietary software, Bicom Systems can provide enterprises with turnkey solutions that take account of the clients' exact needs within a very cost-effective framework - giving CIOs the safest choice. This mix includes royalty-free software, vibrant open source communities, available custom development backed up by accountable, professional support services.

The company finds innovative open source communication projects and professionalizes the project by creating, unifying and supporting turnkey systems with its proprietary in-house software. Bicom Systems provides the resources, core development and support services to enable popular open source projects to scale into enterprise-class communications software.

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