

**SWITCH
INTEGRATION**

**CUSTOMER
SERVICES**

BILLING

**CMS &
SHOPPING CART**

TELCOware

Turnkey Service Provider Solution

TELCOware ... “all the rest of the puzzle pieces you have been looking for to become a Turnkey Service Provider”

Billing

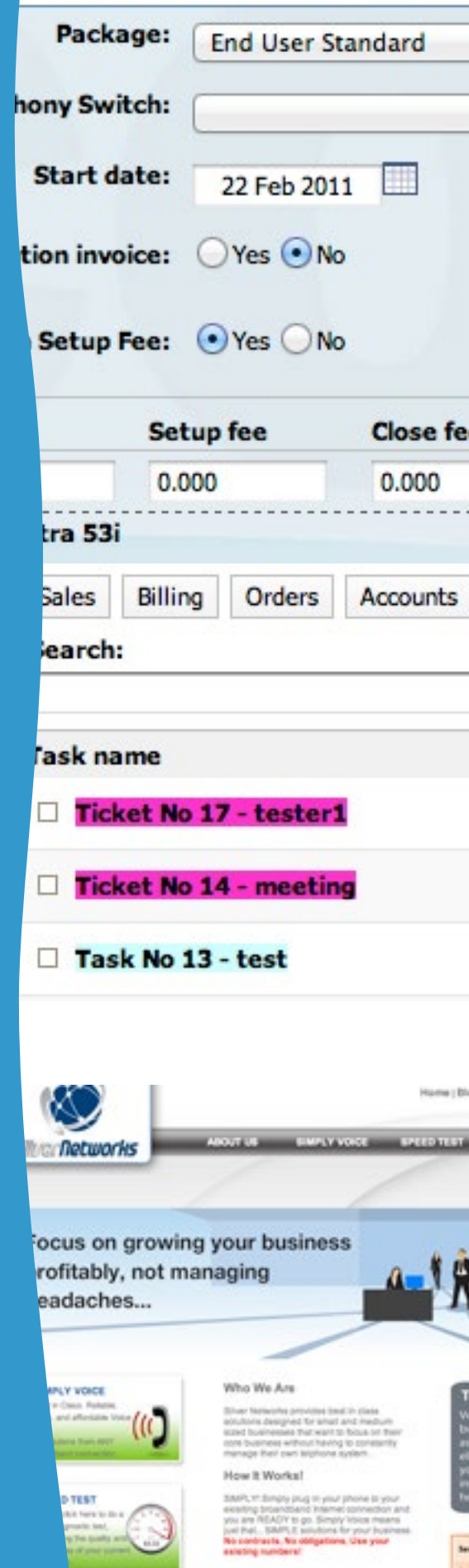
- Recurrent Invoices
- Unlimited Packages
- Unlimited Service Plans
- Custom Invoices
- Outstanding Balances
- CDR Mediation
- Customer Subscriptions
- Customer Statements

CRM & Customer Ticketing

- Unlimited Projects and Tasks
- Unlimited Customer Tickets
- Web Based or Email Client Customer Ticketing

CMS & Shopping Cart

- Telephony DIDs/Service plans ordering
- Content Role Based Administration
- Unlimited Website Pages
- Website Content Management
- Unlimited Shopping Cart Items
- Professional, Instant & Bespoke Designs
- Custom Search Engine Marketing
- Files Upload & Manipulation
- Images Security



Customer Accounts

- Accounts Based Content
- Unlimited Account Types
- Account Search
- Account View by Status and Type
- System to Account(s) Messages
- Call Spend and Call Billed View

Products and Services

- Unlimited Prices
- Unlimited Categories and Items
- Time and Quantity Based Discounts
- Display Modes and Publishing Option
- Small, Large and Zoom Images
- Item Add-ons
- Auto PSD Publishing

Switch Integration

- Native PBXware Integration
- Third-Party Switch Mediation & Subscription Support upon Consultation
- Unlimited PBXware or Third-Party Switches (Network Edition)

#1: Demo Customer (Demo Company)

Account Information



Last Name	Customer
Middle Name	-
Address	TW Street 29
Post Code	TW291
Country	United Kingdom
Phone	442019999999999
Fax	-
Web Site	-
Status	Approved
Balance	230.00

Item: pbxLINE

Name: pbxLINE

Edit via editor

Code:

Stock:

Category: Hosted Phone Systems

Call credit:

Description

Further

Ordering: 1

Display options

Pricing

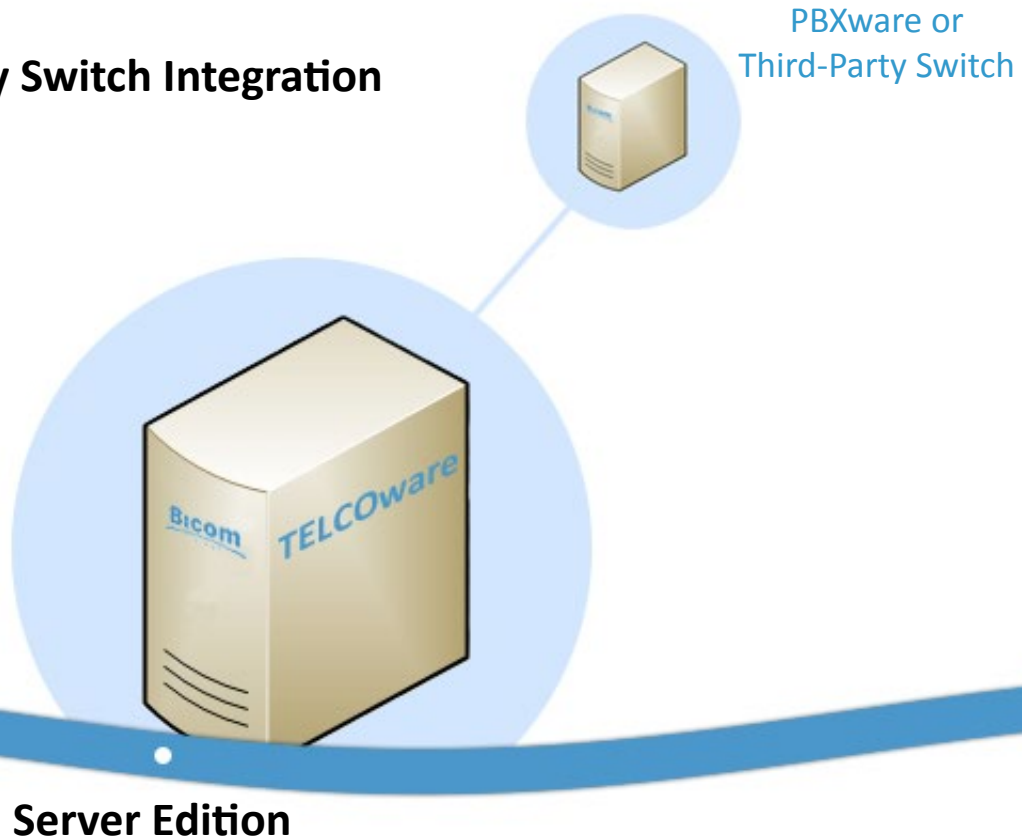


TELCOware
&
PBXware

Server Edition

Server Edition of TELCOware is fully featured telecom billing solution and designed for integration with one PBXware telephony switch or optionally one third party telephony soft switch.

PBXware or Third-Party Switch Integration



TELCOware Online Demo

Link: <http://telcowa.re.bicomsystems.com/admin>

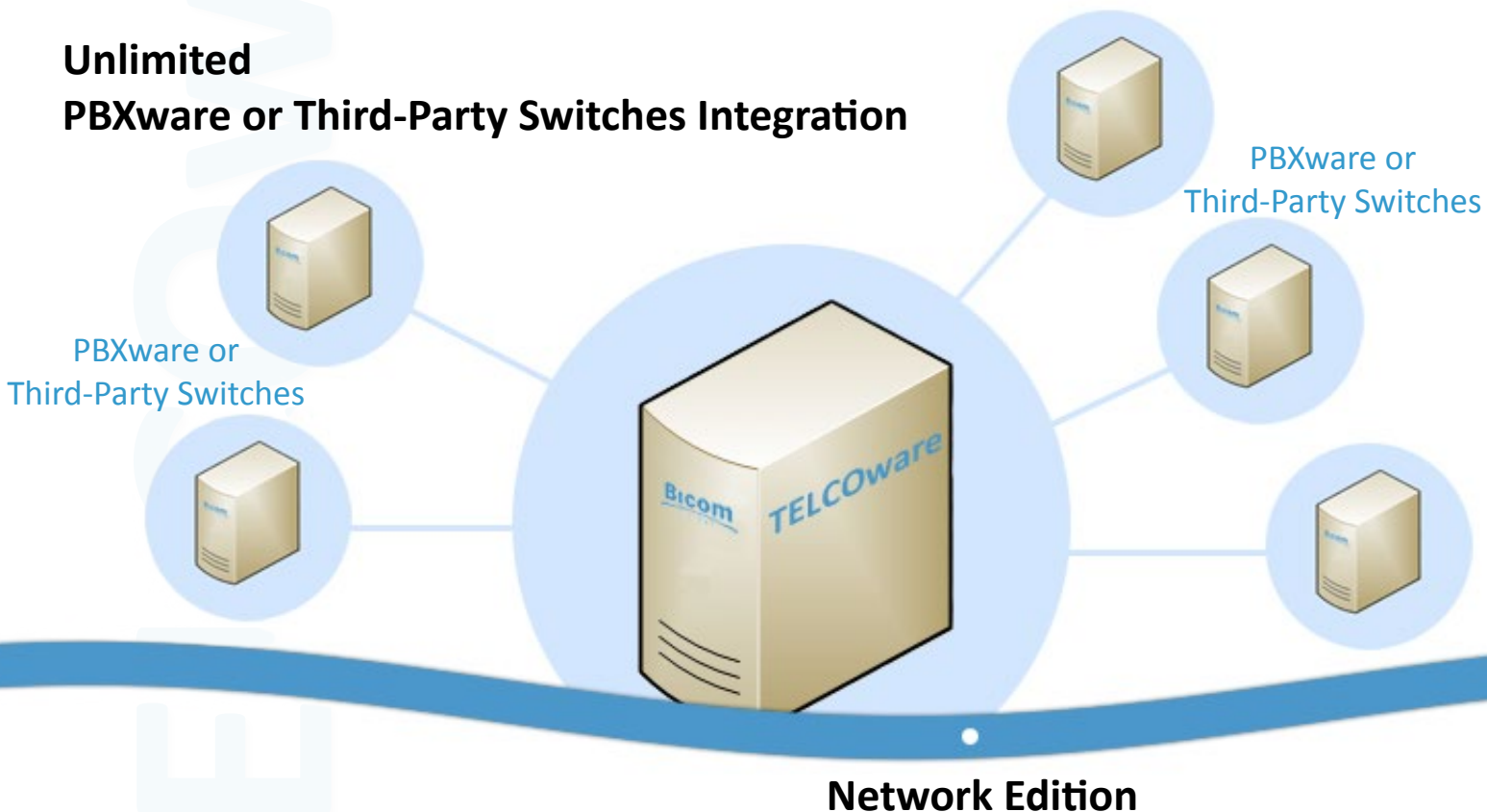
Username: telcowa.re@bicomsystems.com

Password: telcowa.re

Network Edition

Network Edition of TELCOware is designed for unlimited integration with PBXware telephony soft switches spread geographically or third party Telephony Soft switches with optional FTP CDR Mediation.

Unlimited PBXware or Third-Party Switches Integration



Network Edition

TELCOware Online Demo

Link: <http://telcower.bicomsystems.com/admin>

Username: telcower@bicomsystems.com

Password: telcower

Vision Statement

We Unify Communications

Mission Statement

We provide the Communication World with the most Complete Turnkey Communication Systems available by Creating, Unifying and Supporting the Most Advanced of Current Technologies.

Overview

Bicom Systems was the first company to deliver Open Source Communications Software as Professional Turnkey Solutions.

By combining the best of open source telephony and its own proprietary software, Bicom Systems can provide enterprises with turnkey solutions that take account of the clients' exact needs within a very cost-effective framework - giving CIOs the safest choice. This mix includes royalty-free software, vibrant open source communities, available custom development backed up by accountable, professional support services.

The company finds innovative open source communication projects and professionalizes the project by creating, unifying and supporting turnkey systems with its proprietary in-house software. Bicom Systems provides the resources, core development and support services to enable popular open source projects to scale into enterprise-class communications software.

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