



Our **CLEC-VAR-ISP Package** offers all of the tools and support needed to take your business to the next step. Whether transitioning from analog or improving service, reliability, or usability of your existing platform, we'll guide you to clients with the latest technologies to enhance stickiness, increase value, and grow your business today.

PACKAGE CONTENTS

Service	Description
SERVERware Controller	
SERVERware Host	
TELCOware Server Edition	Automates the billing process
PBXware Multi-Tenant Server Edition	Class 5 Soft Switch where Extension & Trunk Registrations occur
Call Rating Module	Automates the call rating process
sipPROT	Annual license for SIP attack protection
vSWITCH	Service platform with 2 nodes populated
Staging	We review requirements for a best-fit configuration & solution
Configuration & Testing	We set the extensions and trunks of PBXware & other settings.
Training	A week of on-site training
PBXware Branding	License and personalization of logo and colors
TELCOware Branding	License and personalization of logo and colors
Backup Setup	A Backup of all Data to a Third source : USB, SERVER or SAN
TELCOware Setup	Guided Assistance to Setup your Online Portal
sipPROT Setup	Setup of SIPPROT to prevent SIP attacks
sipMON Installation & Setup	Setup of SipMON to Monitor VoIP Quality
sipMON Training	Training in the Monitoring of VoIP Traffic Indicators
Support Contract	Unlimited tickets & online chat with minor software updates
sipPROT Support	Annual Support for SIPPROT
sipMON Support & Licensing	Annual Support and Licence for 4 T1/E1 of SipMON



Our **Regional Telco Package** considers the growing size and critical nature of a larger regional telecommunications company where there is more than one Point of Presence (POP) and resilience to natural disasters. Complete with software, hardware, and services, this package provides the solid base from which an ever growing number of Value Added Technologies can be promoted to gain stickiness and reduce churn in an ever more competitive market.

PACKAGE CONTENTS	
Service	Description
SERVERware	Including controller, mirror, hosts, and storage nodes
SWITCHware SIP Proxy	Routes incoming calls to the correct trunk
TELCOware Server Edition	Automates the billing process
PBXware Multi-Tenant Server Edition	Offering all the core telephony features
Call Rating Module	Automates the call rating process
DRBD Management Software	Manage dual location redundancy
sipPROT	Annual license for SIP attack protection
vSWITCH	Service platform with 4 nodes populated
Infiniband Switches	One and a spare for each location
Staging	We review requirements for a best-fit configuration & solution
Configuration & Testing	We set the extensions and trunks of PBXware & other settings.
Training	Training to set advanced features that need regular maintenance
PBXware Branding	License and personalization of logo and colors
TELCOware Branding	License and personalization of logo and colors
Backup Setup	A Backup of all Data to a Third source : USB, SERVER or SAN
TELCOware Setup	Guided Assistance to Setup your Online Portal
DRBD Setup & Annual Maintenance	Setup of DRBD software
sipPROT Setup & Maintenance	Maintenance of sipPROT tool
sipMON Setup	Training, Support, and Licensing

* Upgrade from previous package



Our **National Incumbent Package** is used by market leaders in an increasing number of markets. By working closely to increase value, enhance stickiness, and reduce churn, we have succeeded in seeing our partners gain and maintain total share. Bicom Systems has helped many National Incumbents around the globe and is ready and waiting to serve you, too.

PACKAGE CONTENTS	
Service	Description
SERVERware	Including controller, mirror, hosts, and storage nodes
SWITCHware SIP Proxy	Routes incoming calls to the correct trunk
TELCOware Server Edition	Automates the billing process
PBXware Multi-Tenant Server Edition	Offering all the core telephony features
Call Rating Module	Automates the call rating process
DRBD Management Software	Manage dual location redundancy
sipPROT	Annual license for SIP attack protection
vSWITCH	Service platform with 4 nodes populated
Infiniband Switches	Two and a spare for each location
Staging	We review requirements for a best-fit configuration & solution
Configuration & Testing	We set the extensions and trunks of PBXware & other settings.
Training	Training to set advanced features that need regular maintenance
PBXware Branding	License and personalization of logo and colors
TELCOware Branding	License and personalization of logo and colors
Backup Setup	A Backup of all Data to a Third source : USB, SERVER or SAN
TELCOware Setup	Guided Assistance to Setup your Online Portal
DRBD Setup	Setup of DRBD software
sipPROT Maintenance	Maintenance of sipPROT tool
sipMON Setup	Training, Support, and Licensing

* Upgrade from previous package