



RELEASE NOTES

gloCOM GO 7.1.0

Android

bicom
SYSTEMS

wiki.bicomsystems.com

Table of Contents

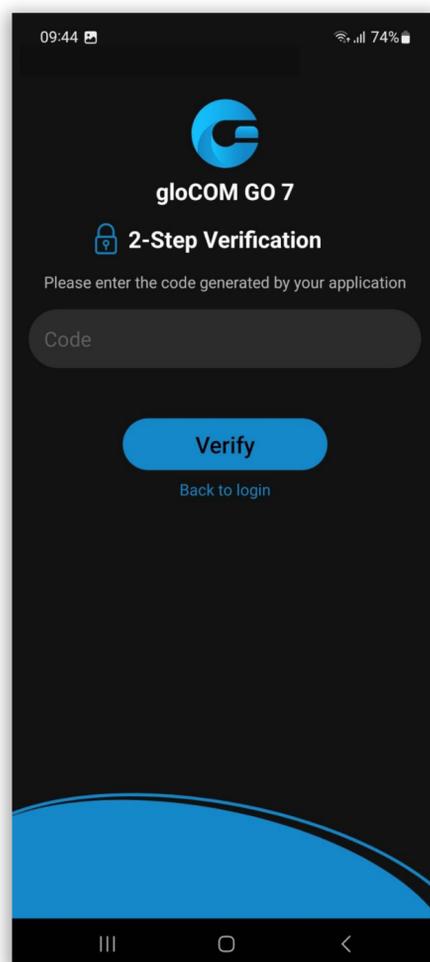
Features	1
2FA for gloCOM GO	1
Ray Baum’s act for 911 calls	1
Chat message reactions	2
Distinguish when an extension on gloCOM GO is ringing and when it is on call	4
Filter chat sessions by files	5
The ability to save contacts from an SMS conversation	7
Open chat info on toolbar press	7
Improvements and Bug Fixes	8

Features

2FA for gloCOM GO

2FA is an additional layer of security used to authenticate users who are attempting to gain access to their accounts

To set 2FA up, users have to log in to Online Self Care, click on the 2-Step Verification button, and follow the given instructions. After setting 2FA up, on the next login, the user will be asked to provide the code generated by the authenticator app in order to proceed with the login.



Ray Baum's act for 911 calls

For PBXware users in the US, in case of a 911 or 112 call, this feature will redirect the users to a native phone dialer.

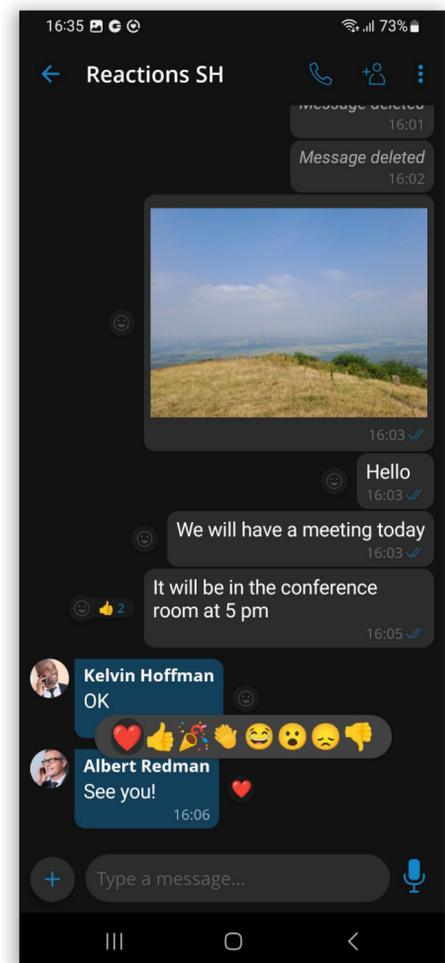
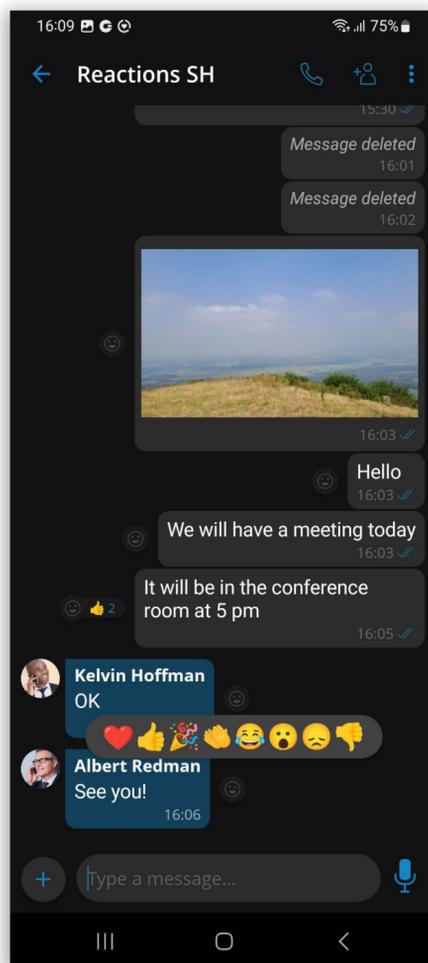
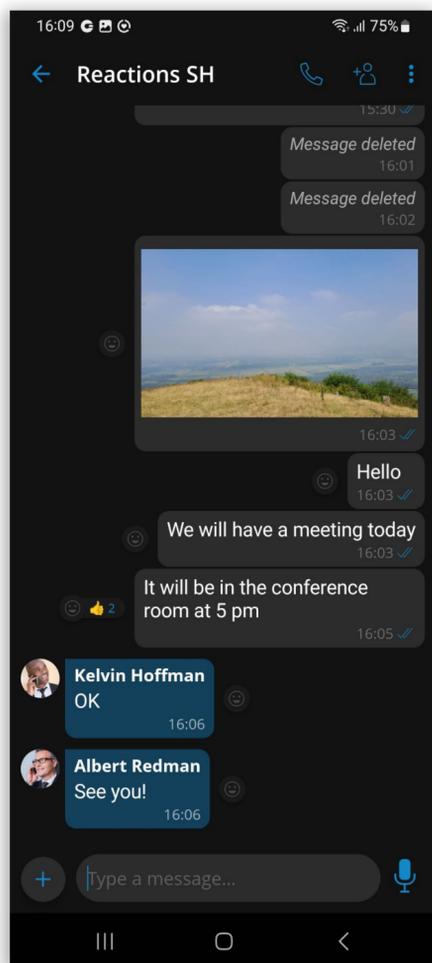
This feature is not on by default and needs to first be enabled in PBXware's settings.

Chat message reactions

In group chats, reactions allow users to react to messages quickly by using emojis. They serve as a non-intrusive way to acknowledge messages without the need for lengthy replies, keeping conversations efficient and focused.

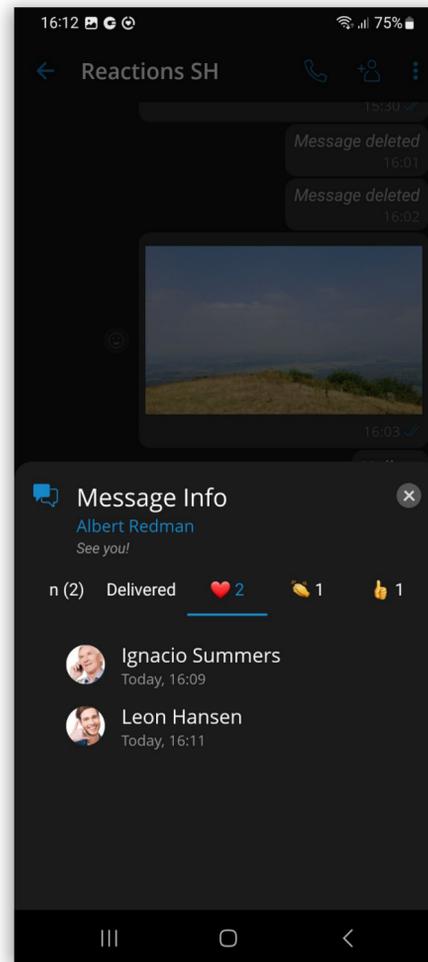
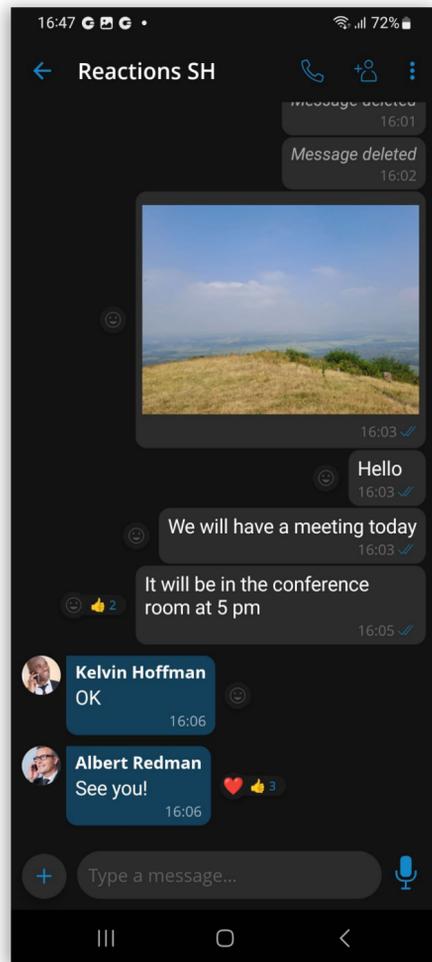
There is a reaction button next to each message in a group conversation; for sent messages, the reaction button will be on the left side, and for incoming messages, it will be on the right side of the message.

Pressing the reaction button opens a reaction dialog popup where users can choose from 8 different reactions. After making their choice, the reaction dialog popup will automatically close, and the reaction button will now show the selected reaction. It is possible to change the sent reaction by pressing the reaction button again, where the previously selected reaction will be highlighted, and choosing a different one from the available options.



If other group members reacted to a message, there will be an emoji of the last reaction and a reaction counter next to the reaction button.

Entering the Message Info Screen of a selected message provides insight into all of the reactions used for a given message, along with the number and list of members who have reacted for every different reaction.



For every received reaction, the user will get a notification containing the name of the user who reacted and the type of reaction they reacted with.



Distinguish when an extension on gloCOM GO is ringing and when it is on call

With this feature, users can now differentiate between users who are actively on a call and those who are currently in the ringing phase. This allows for a more informed decision-making process when managing incoming calls and improves the overall user experience.

User Status Indicators:

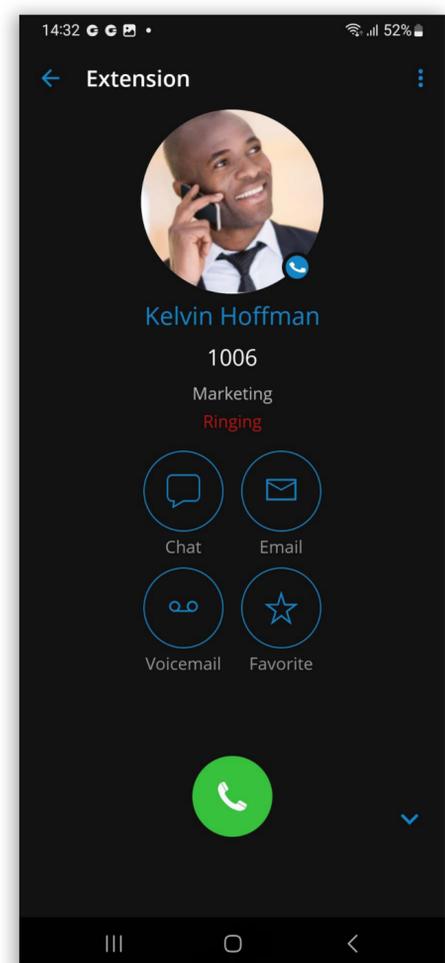
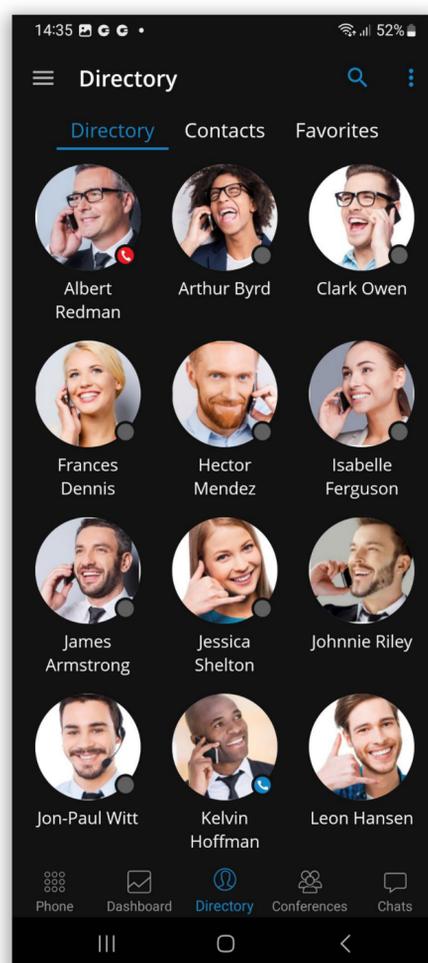
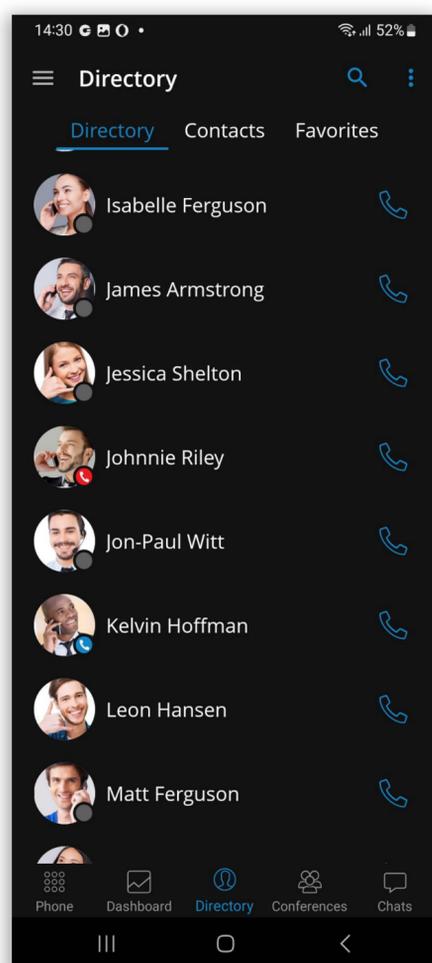
On Call:

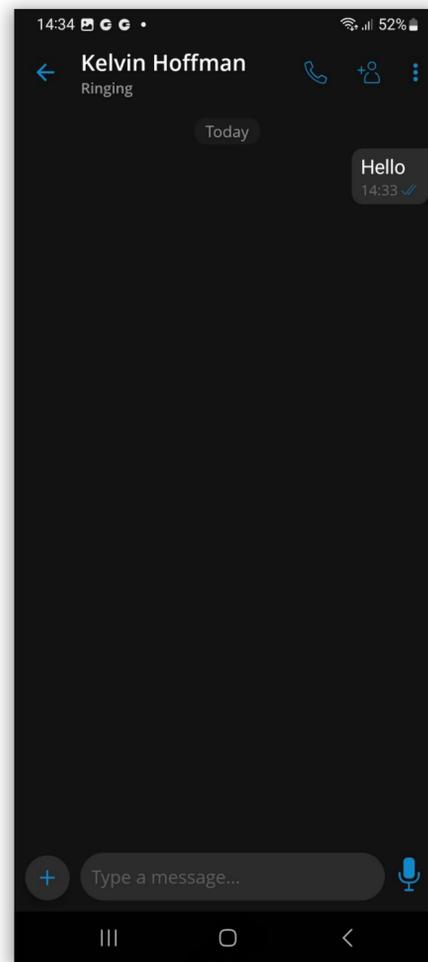
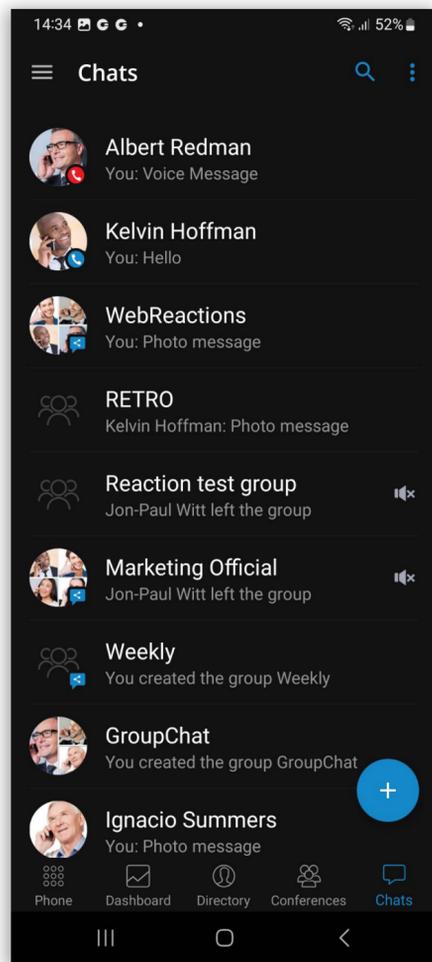
- Users who are already engaged in a call will be marked as “On Call.”
- This status indicates that the user is currently occupied with an ongoing conversation.

Ringing:

- Users who are in the process of receiving a call will be marked as “Ringing”.
- This status indicates that the user’s device is currently ringing, and they have not answered the call yet.

The ringing status will be displayed in the directory and in the extension info screen, as well as within the chat list and the chat conversation of the chosen person in question.





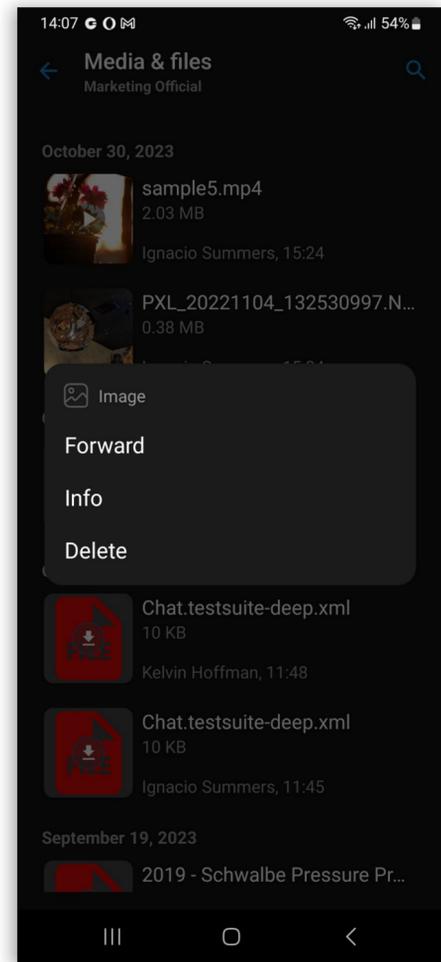
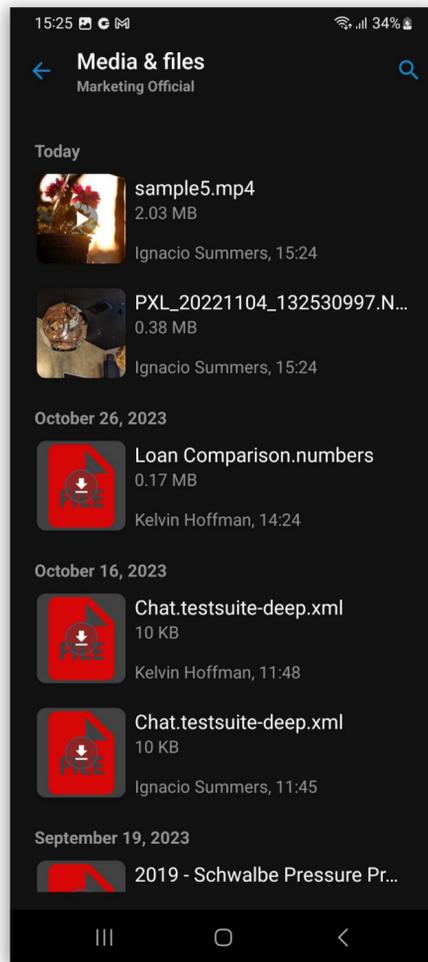
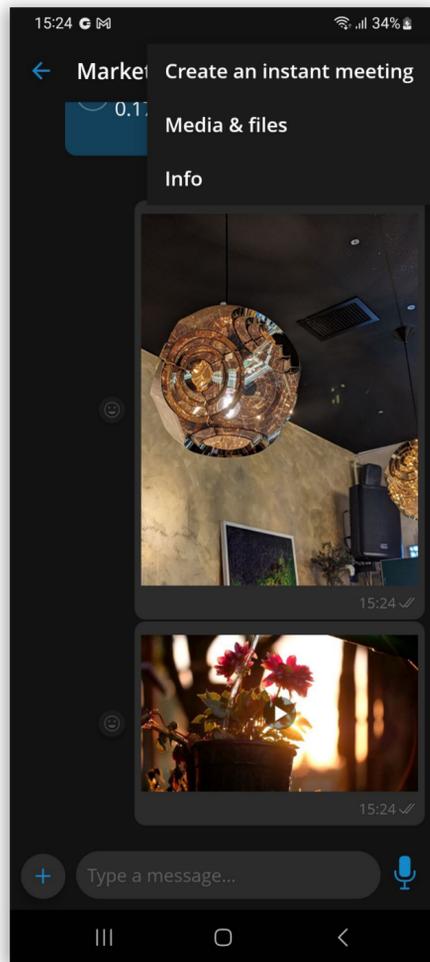
Filter chat sessions by files

Users can filter chat sessions by files by navigating to the Media & files option inside the chat screen's additional menu.

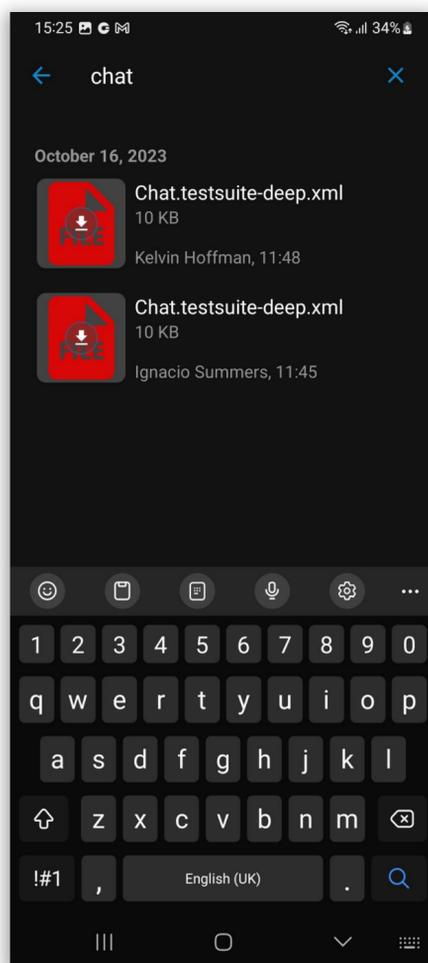
The Media and files list shows image thumbnails, file names, file sizes, sender names, and timestamps. Files are sorted by date. Users can download or preview files inside the Media & files list by pressing on them.

Performing a long press on a file opens a popup menu with the following options:

- Forward
- Info (available in group conversations only)
- Delete

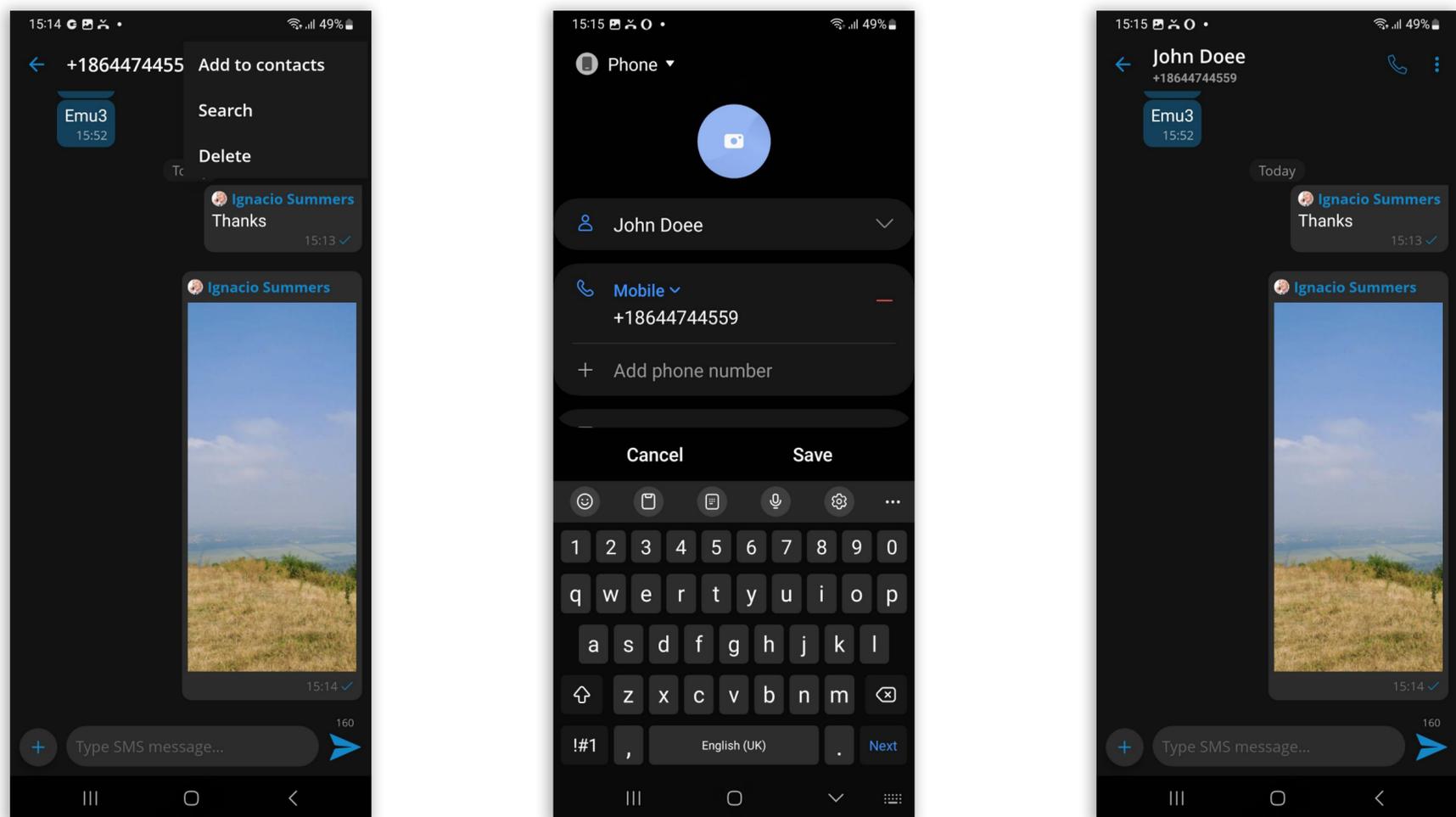


In the top-right corner, users will find a search option to enter text and search for files by name.



The ability to save contacts from an SMS conversation

This enhancement allows users to save a contact from an SMS conversation directly to their local phone book. This provides a convenient way to manage and organize contacts without the need to switch between different applications. A contact can be added by opening the additional menu inside the SMS conversation and selecting the Add to Contacts option.



Open chat info on toolbar press

The chat info screen can be opened by simply pressing on the user's name displayed in the chat screen toolbar. This allows users to access chat information with ease. It streamlines the user experience, making it more convenient and efficient to access and manage chat-related information.

Improvements and Bug Fixes

- Fixed Meeting autojoin.
- Removed dial-in info from the Copy invitation option on gloCOM GO when the Meeting is not public.
- Released the proximity sensor when the call finishes.
- Added Move to new folder option for voicemail.
- Fixed the wrong voicemail being played.
- Fixed an issue that made it possible to see the content of the message that is “Deleted for myself” if someone pinned it.
- Updated Italian translations.

CONTACT BICOM SYSTEMS TODAY

to find out more about our services

Bicom Systems (USA)

2719 Hollywood Blvd
B-128
Hollywood, Florida
33020-4821
United States

Tel: +1 (954) 278 8470

Tel: +1 (619) 760 7777

Fax: +1 (954) 278 8471

Bicom Systems (CAN)

Hilyard Place
B-125
Saint John, New Brunswick
E2K 1J5
Canada

Tel: +1 (647) 313 1515

Tel: +1 (506) 635 1135

Bicom Systems (UK)

Unit 5 Rockware BC
5 Rockware Avenue
Greenford
UB6 0AA
United Kingdom

Tel: +44 (0) 20 33 99 88 00

Bicom Systems (FRA)

c/o Athena Global Services
Telecom
229 rue Saint-Honoré – 75001
Paris

Tel : +33 (0) 185 001 000

www.bicomsystems.fr

sales@bicomsystems.fr

Bicom Systems (ITA)

Via Marie Curie 3
50051 Castelfiorentino
Firenze
Italy

Tel: +39 0571 1661119

Email: sales@bicomsystems.it

Bicom Systems (RSA)

12 Houtkapper Street
Magaliessig
2067
South Africa

Tel: +27 (10) 0011390

email: sales@bicomsystems.com

Follow us

bicom
S Y S T E M S



Copyright Bicom Systems 2024