



RELEASE NOTES

gloCOM GO 7.0

Android

bicom
SYSTEMS

wiki.bicomsystems.com

Table of Contents

Features 1

Added support for both SMS implementations depending on the server that the app is connected to 1

Added support for SMS sync 1

Added support for shared SMS numbers 2

Ask for attention push notifications 3

The ability to organize a meeting with multiple co-organizers 3

Added support for handling voicemail push notifications 5

Translate the application to the Bosnian language 5

Added the ability to mark all unread chat conversations as read 6

Added the ability to filter extensions only from departments that the user is a member of 7

Updated the app to target the Android 13 SDK 7

Added a CCTV camera feed option 8

Separated active and invited conference participants 8

Added the ability to paste from a clipboard 9

Added a Terms & Conditions dialog box on initial app startup 11

Improvements and Bug Fixes 12

Features

Added support for both SMS implementations depending on the server that the app is connected to

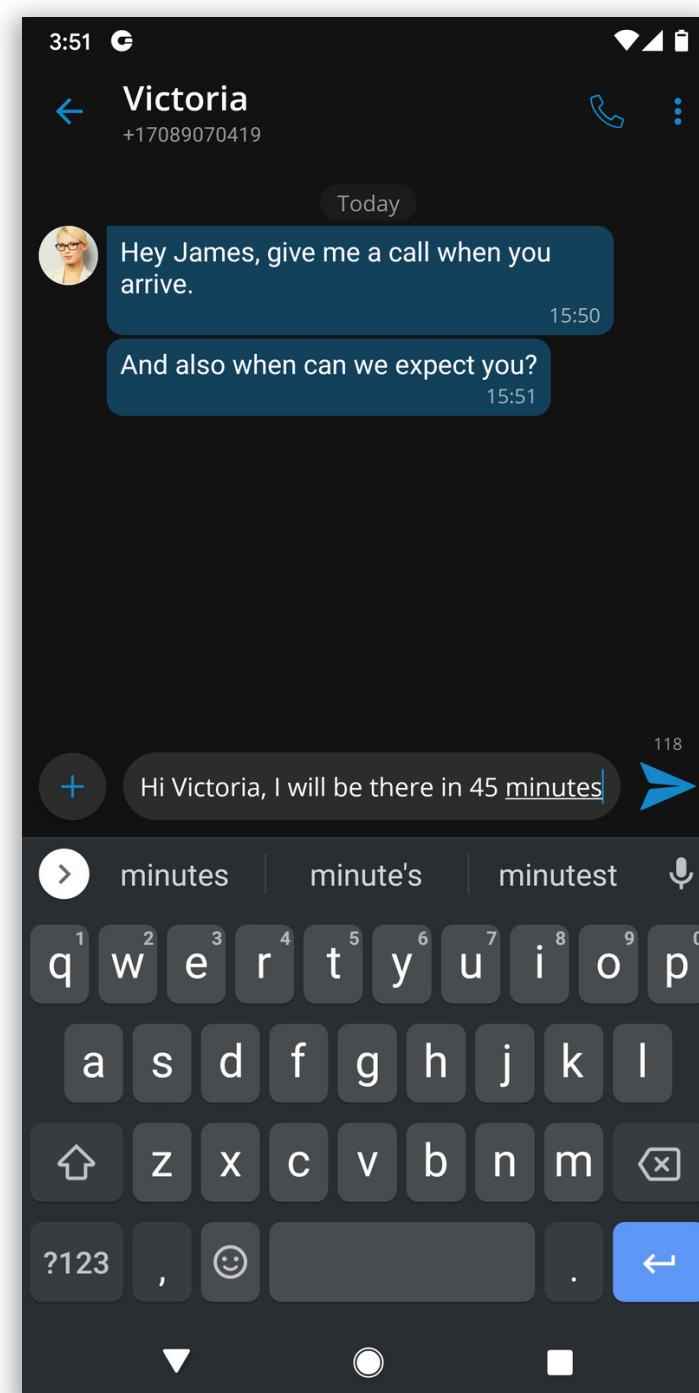
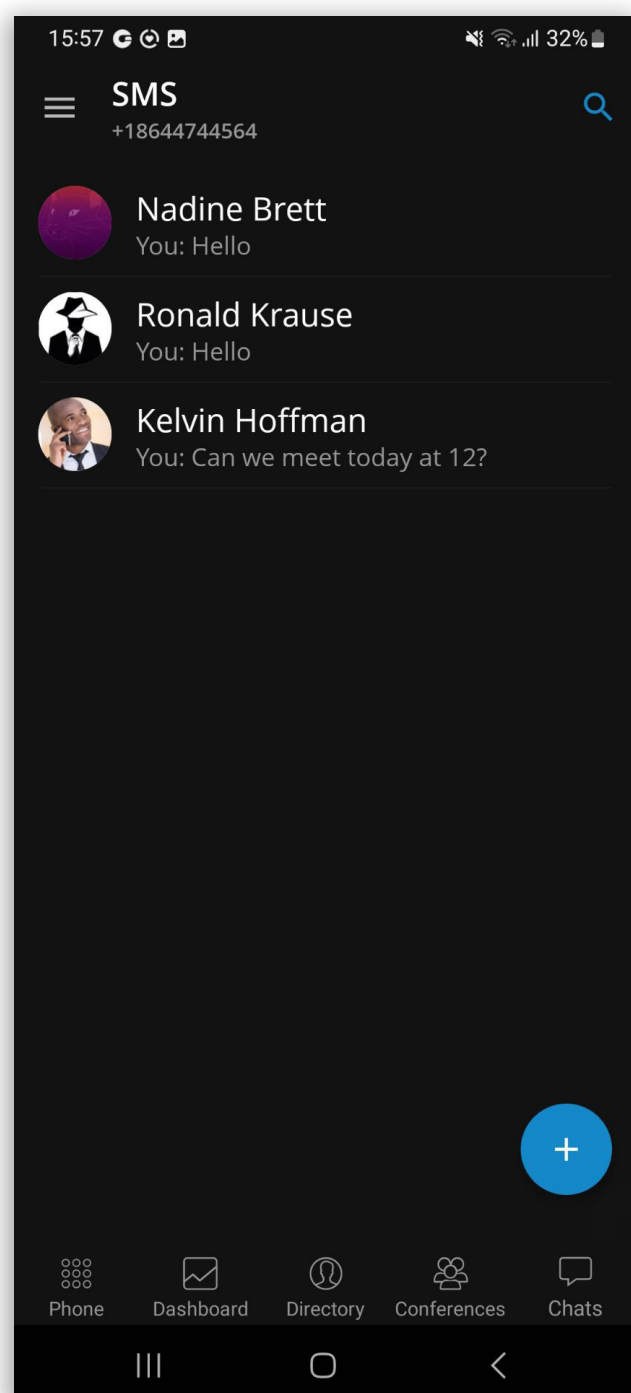
This enhances the app's functionality by providing the capability to seamlessly integrate and utilize different SMS implementations based on the server to which the app is connected.

This feature ensures optimal compatibility and performance, allowing users to leverage the full potential of SMS communication within the app.

Note: Transitioning from v6 SMS support to v7 SMS support will result in losing SMS history.

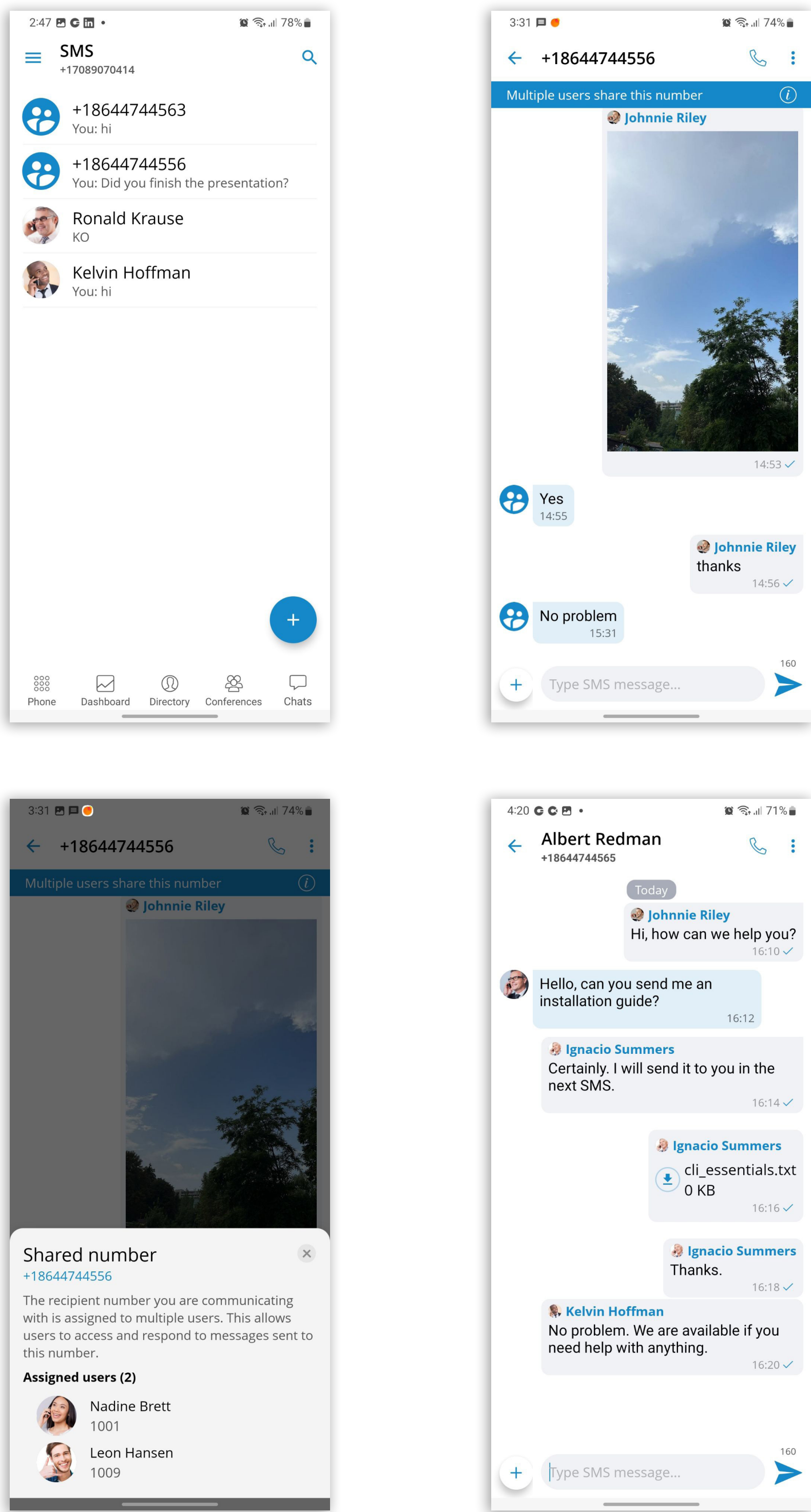
Added support for SMS sync

This SMS feature enables users to send and receive SMS or MMS messages, providing a comprehensive and versatile messaging solution. The gloCOM GO 7 app allows users to synchronize their conversations and messages across multiple devices, ensuring that they can access their messages from any eligible personal device. In order to be able to use it, SMS needs to be enabled in the PBXware license, and the user using the gloCOM GO app needs to have an SMS number associated with their account.



Added support for shared SMS numbers

The SMS Shared Numbers introduces the ability to share a single DID number between multiple extensions. With a shared number, all extensions associated with it can receive SMS messages in a centralized manner. This helps streamline communication, ensuring that all relevant team members can access and respond to messages efficiently.

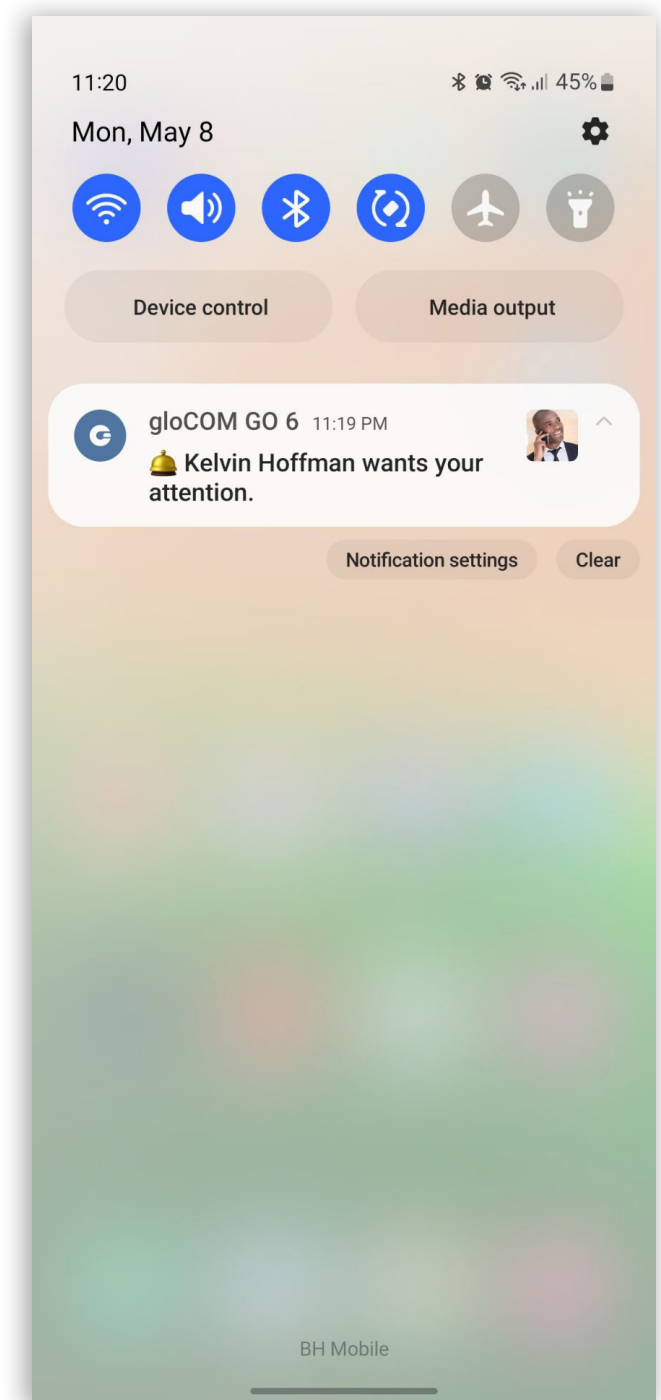
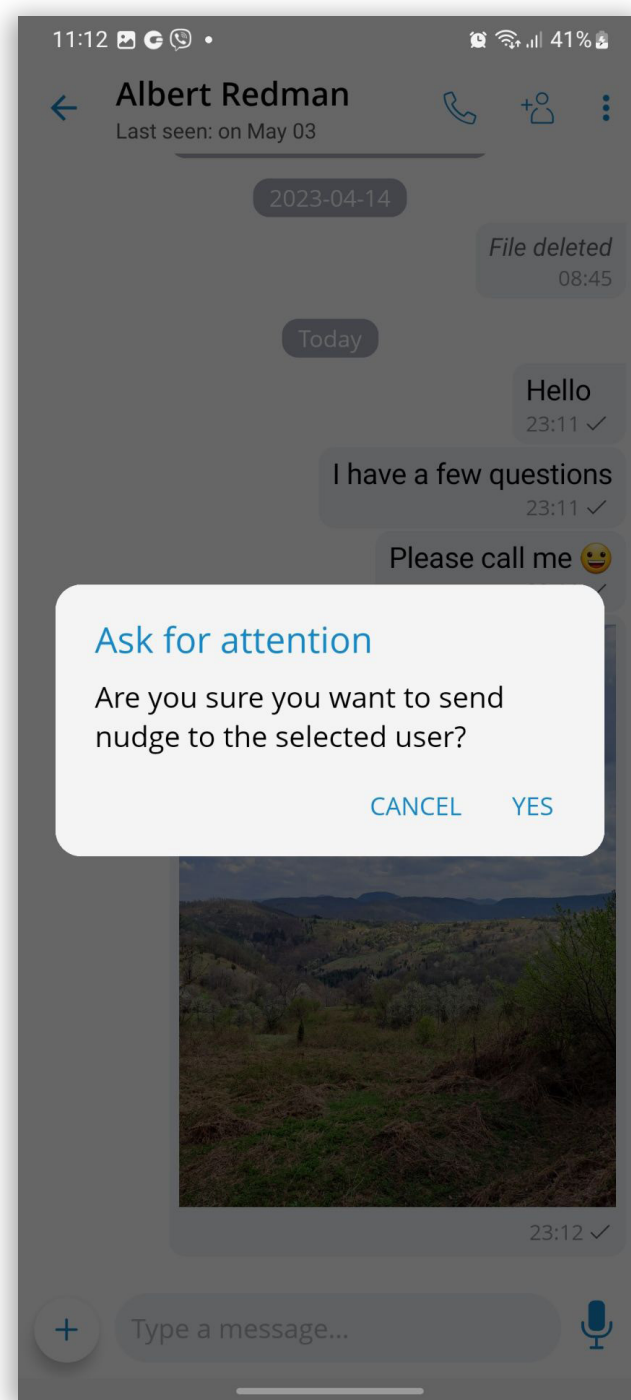
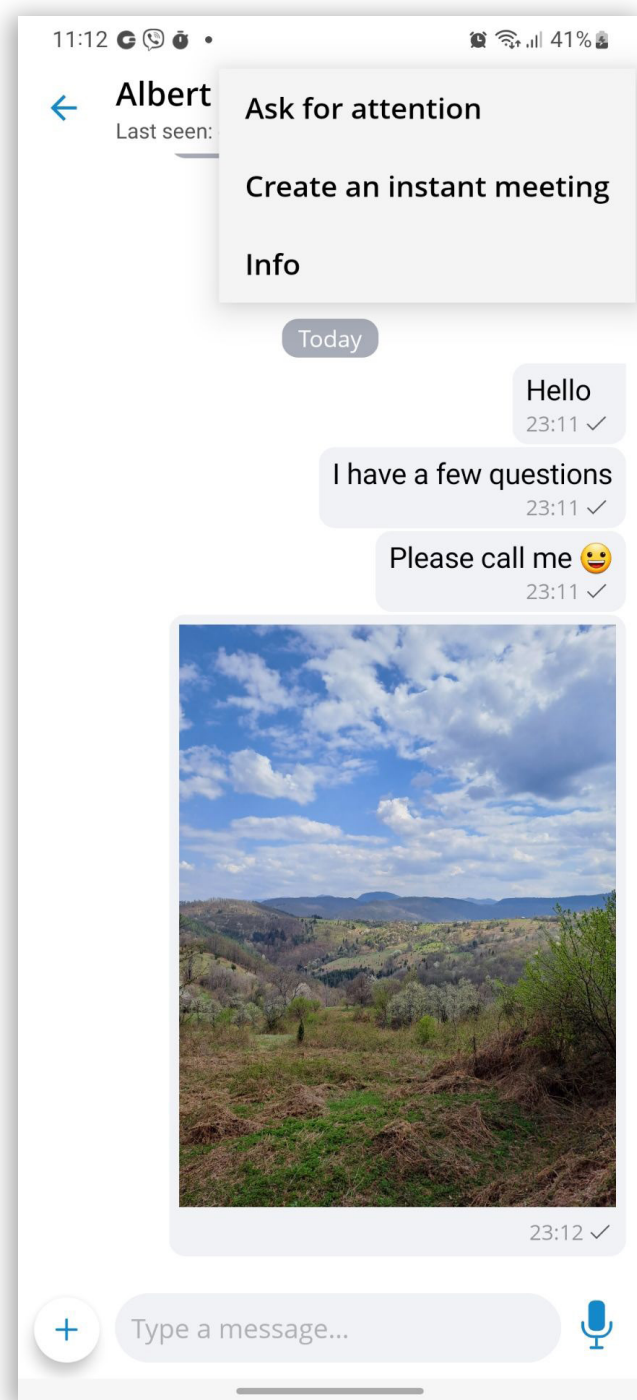


Ask for attention push notifications

The Ask for Attention button is a simple yet effective way to get someone's attention.

When this button is pressed, the user will be presented with the confirmation dialog box: "Are you sure you want to send a nudge to the selected user?" with the options Yes and Cancel, where Cancel is the default option.

The nudge is displayed in the form of a push notification and can be sent every 30 seconds.

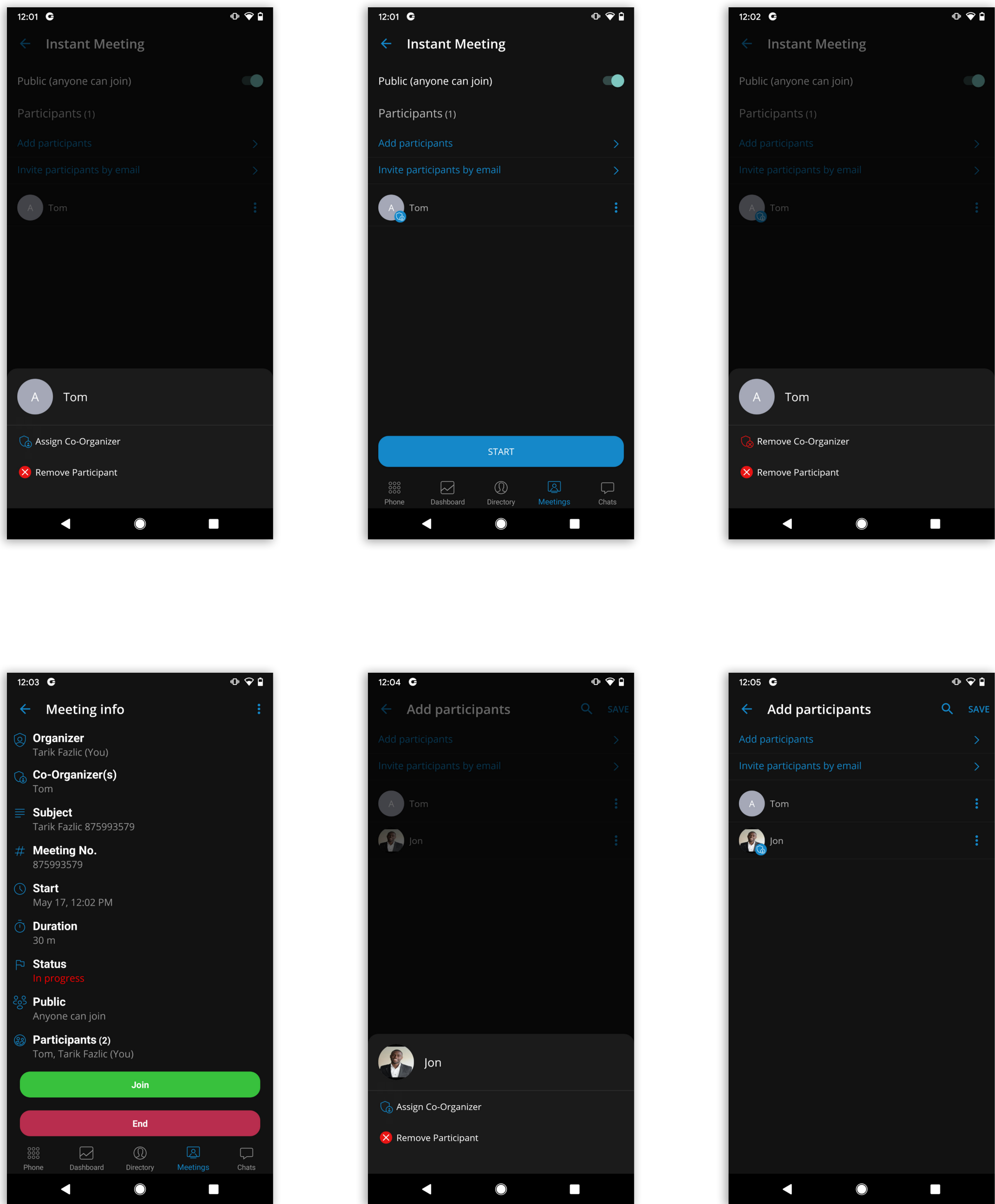


The ability to organize a meeting with multiple co-organizers

This new feature allows users to add extra co-organizers when creating/scheduling meetings. This way, someone else can start and end the meeting, or edit it without the need for the person who scheduled it initially.

When creating/scheduling a meeting and adding participants, users are now able to assign a participant to be a meeting co-organizer.

Co-organizers of the meeting are now able to update/start/clone a meeting or add/remove meeting participants.

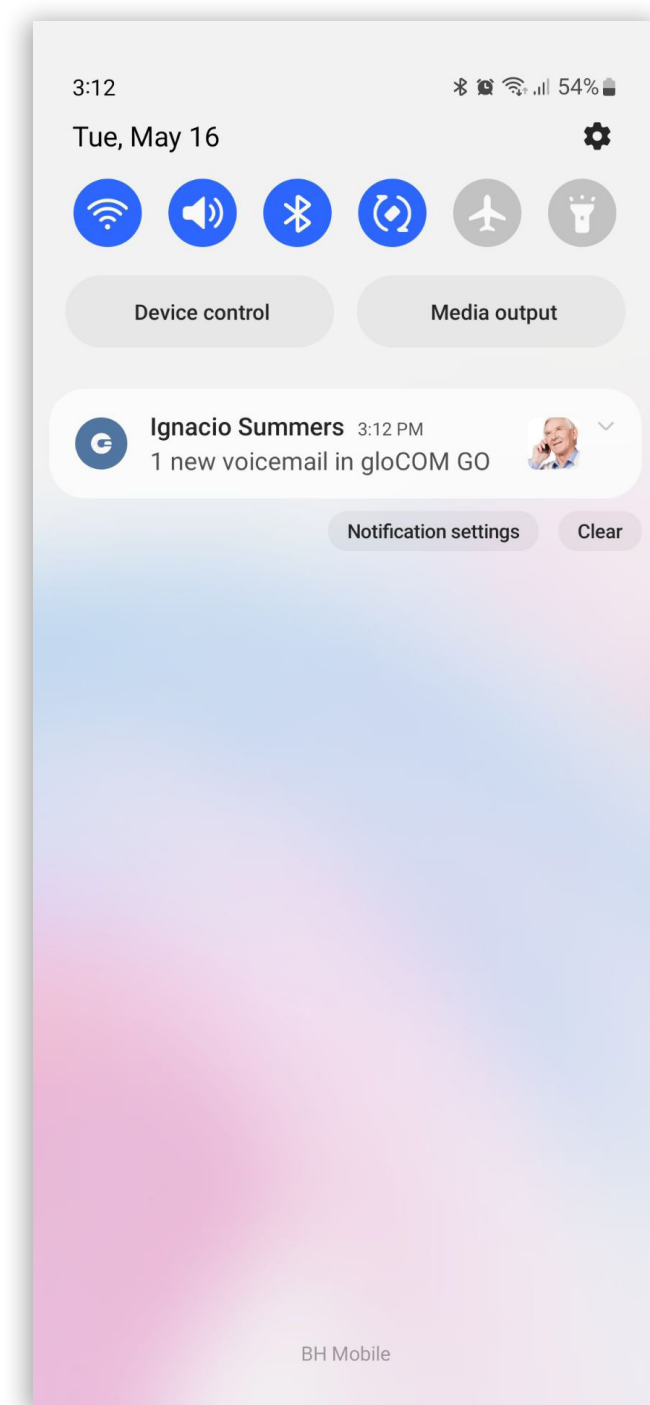


Added support for handling voicemail push notifications

With gloCOM GO 7, users can listen to new and archived voice messages and archive or delete one or more of said messages.

Users can also call other users' voicemails directly.

When a voicemail is received, the user will receive a push notification.



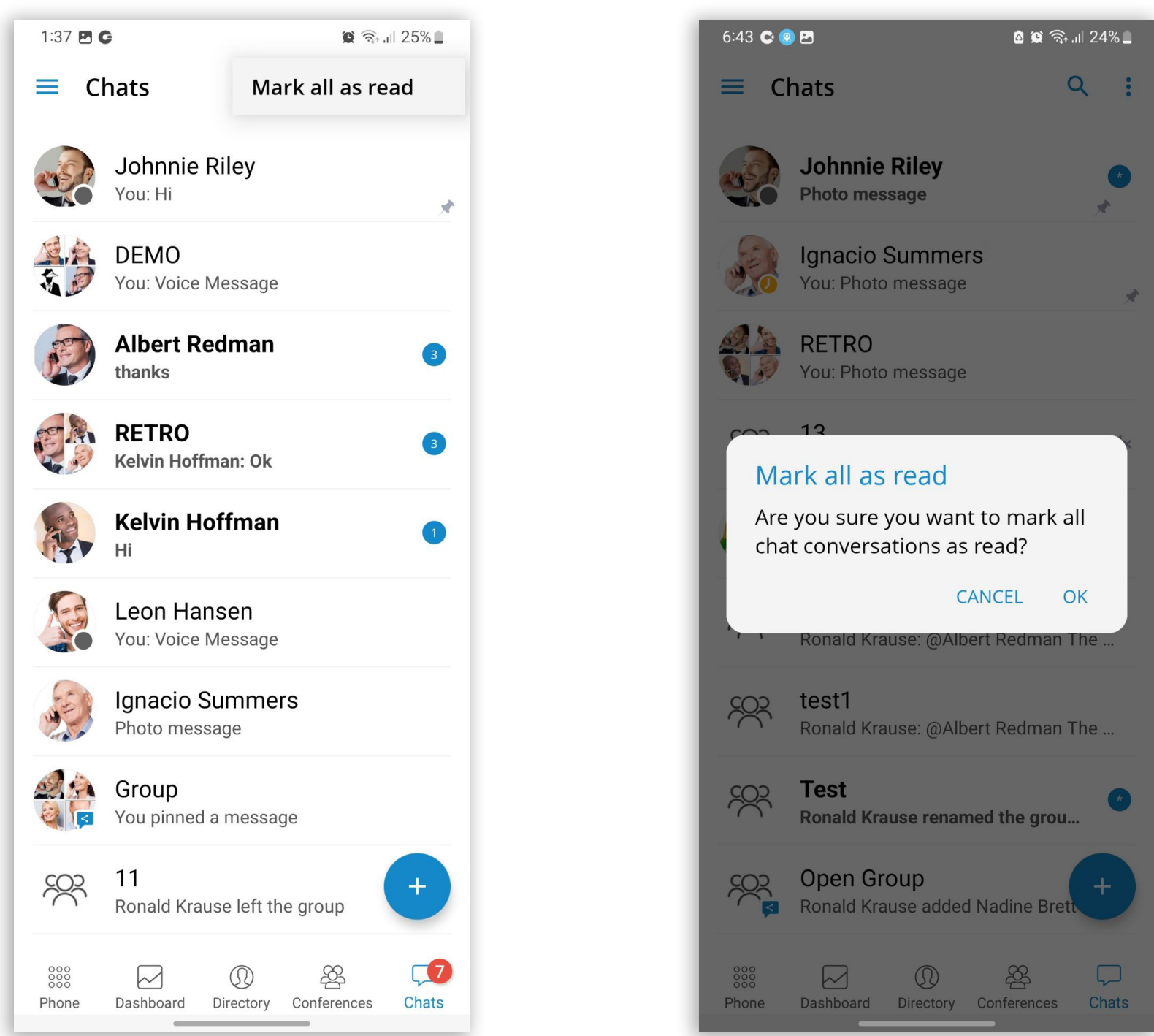
Translate the application to the Bosnian language

The gloCOM GO 7 app has been translated into Italian, Portuguese, French, Bosnian, and German, so our international gloCOM GO 7 users can explore the benefits of the gloCOM GO 7 in their native language.

Added the ability to mark all unread chat conversations as read

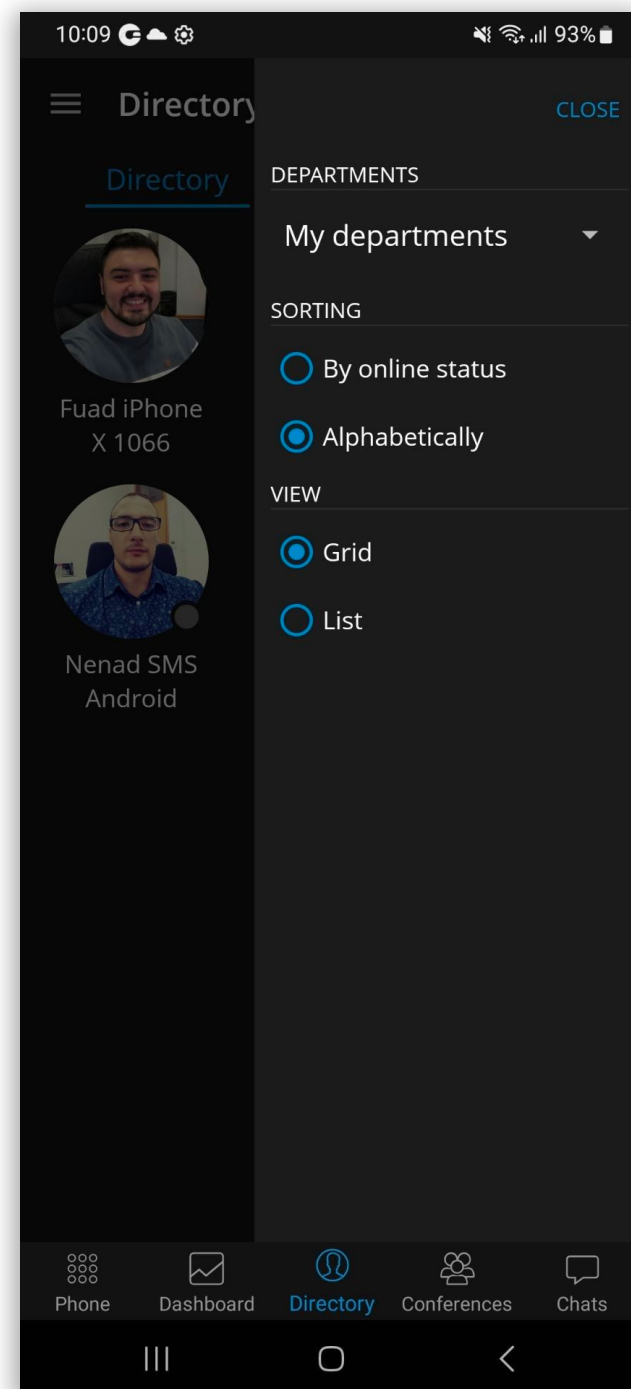
This feature allows users to mark all conversations as read by pressing the additional options button in the chat screen’s upper right corner.

Pressing on a Mark all as read will prompt a confirmation dialog box before marking all conversations as read.



Added the ability to filter extensions only from departments that the user is a member of

The “My Departments” feature allows users to personalize their extension view by showing extensions exclusively from the departments they are associated with, enhancing their communication experience.



Updated the app to target the Android 13 SDK

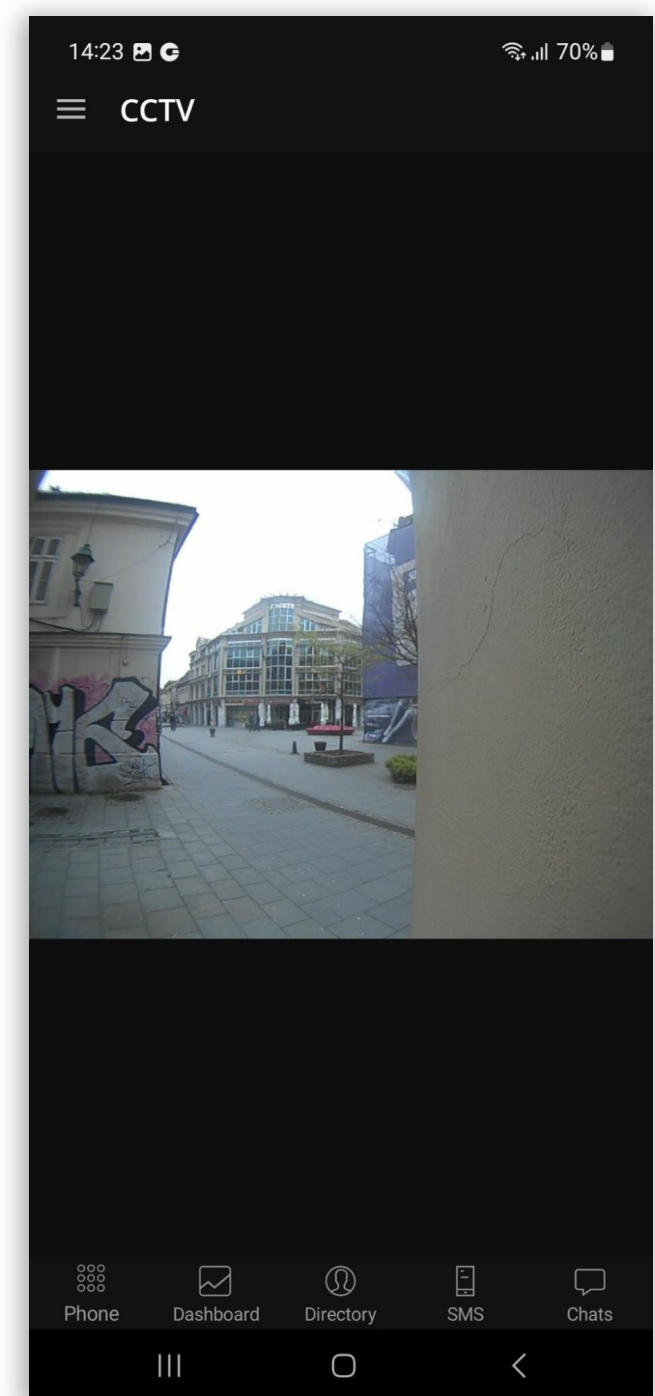
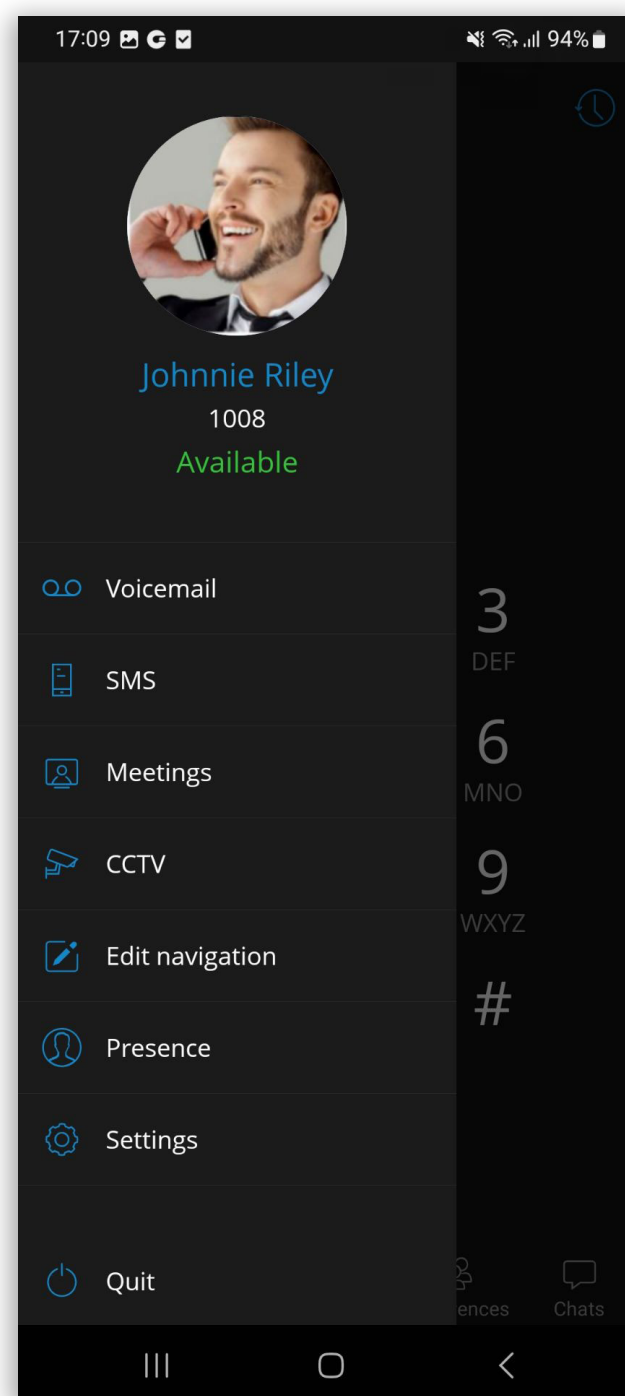
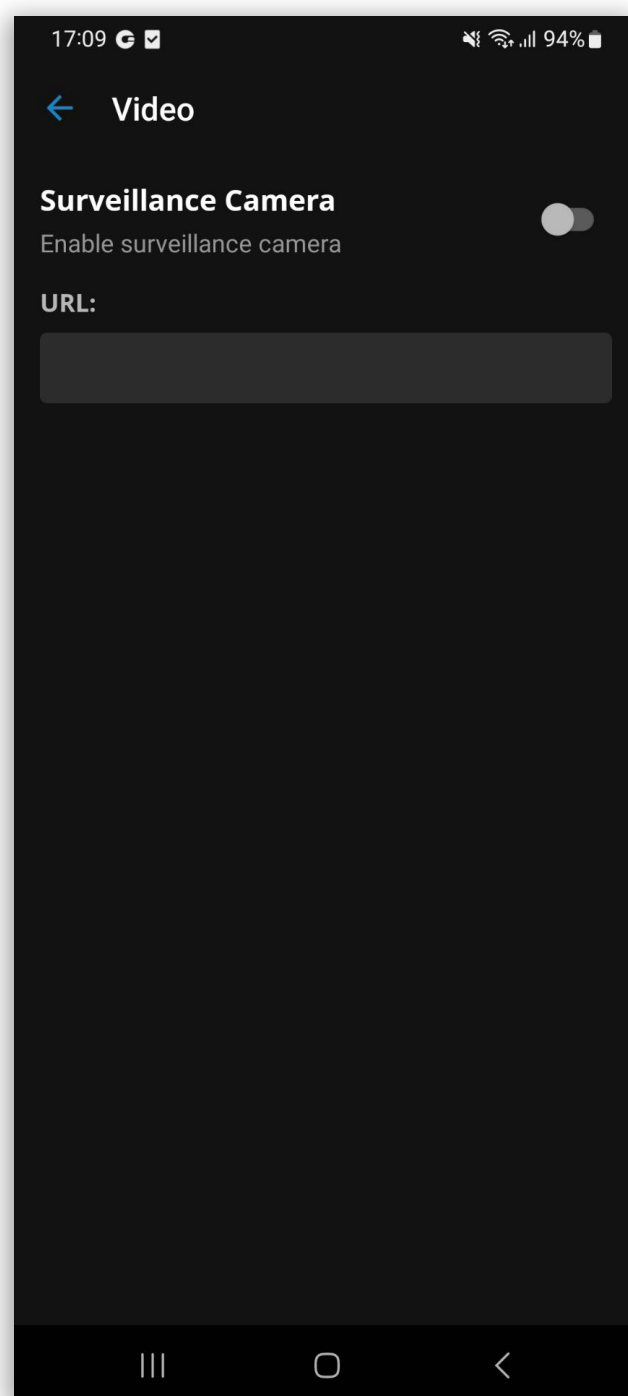
Sending notifications (for Android 13 and above) - allows the gloCOM GO 7 app to send notifications.

On Android 13 and above, the user will be presented with a yellow banner informing the user that the “Send notification” permission is not granted.

Starting in Android 13, users can use Per-app localization to set the app’s language independent of the system’s language.

Added a CCTV camera feed option

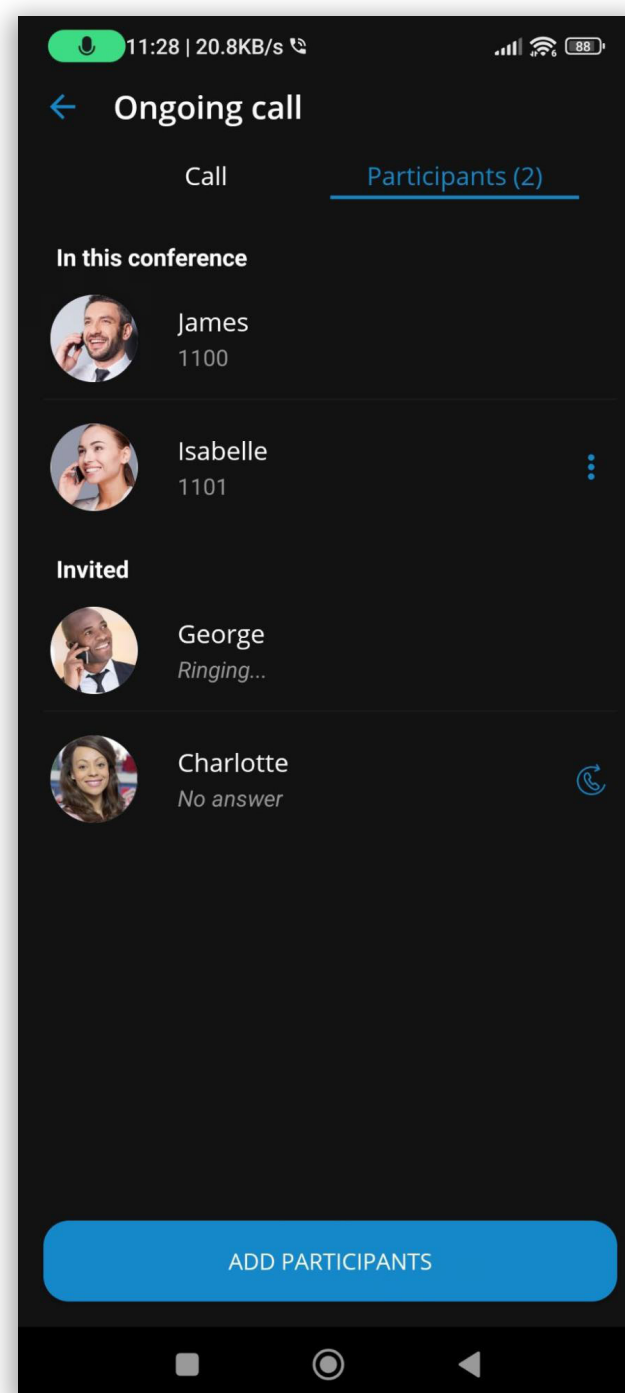
Pressing Settings, and then Video enters the section where the CCTV camera can be enabled/disabled. Users will have to provide the URL of the CCTV camera stream, which allows them to view CCTV footage from their device within the gloCOM GO 7 app.



Separated active and invited conference participants

The participants list screen now has two sections:

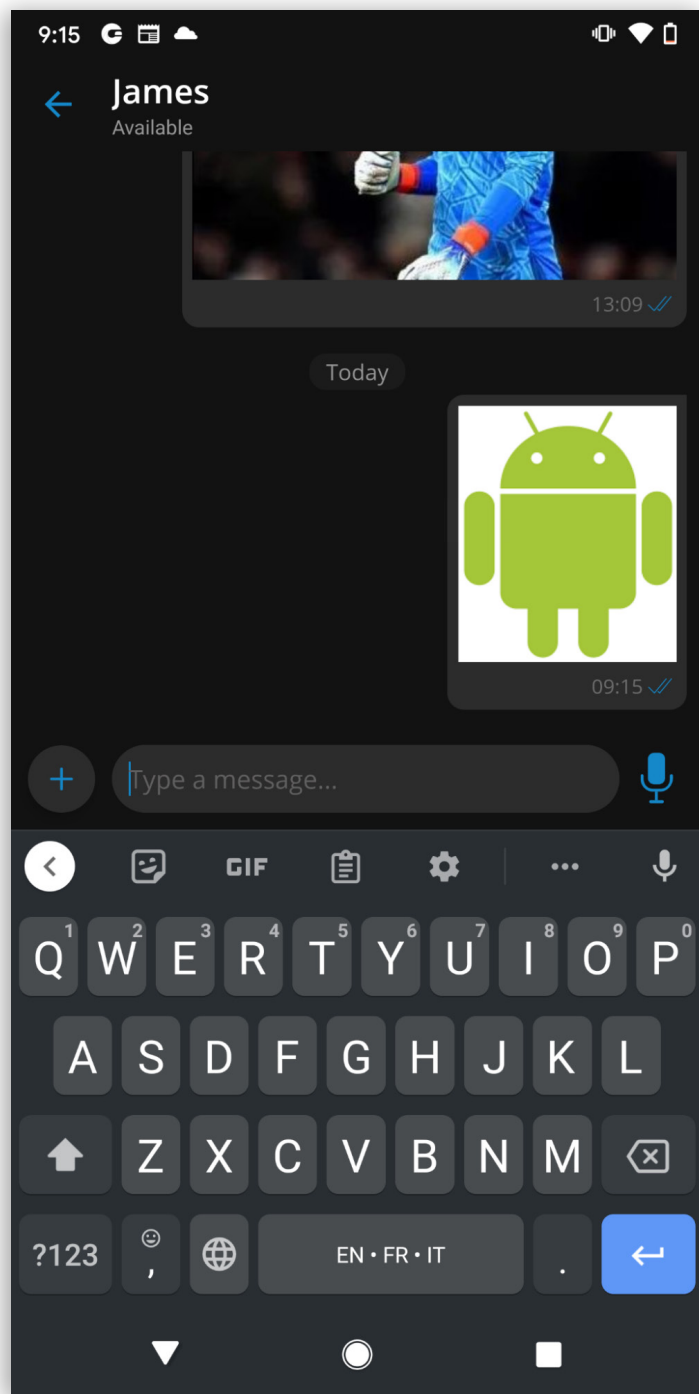
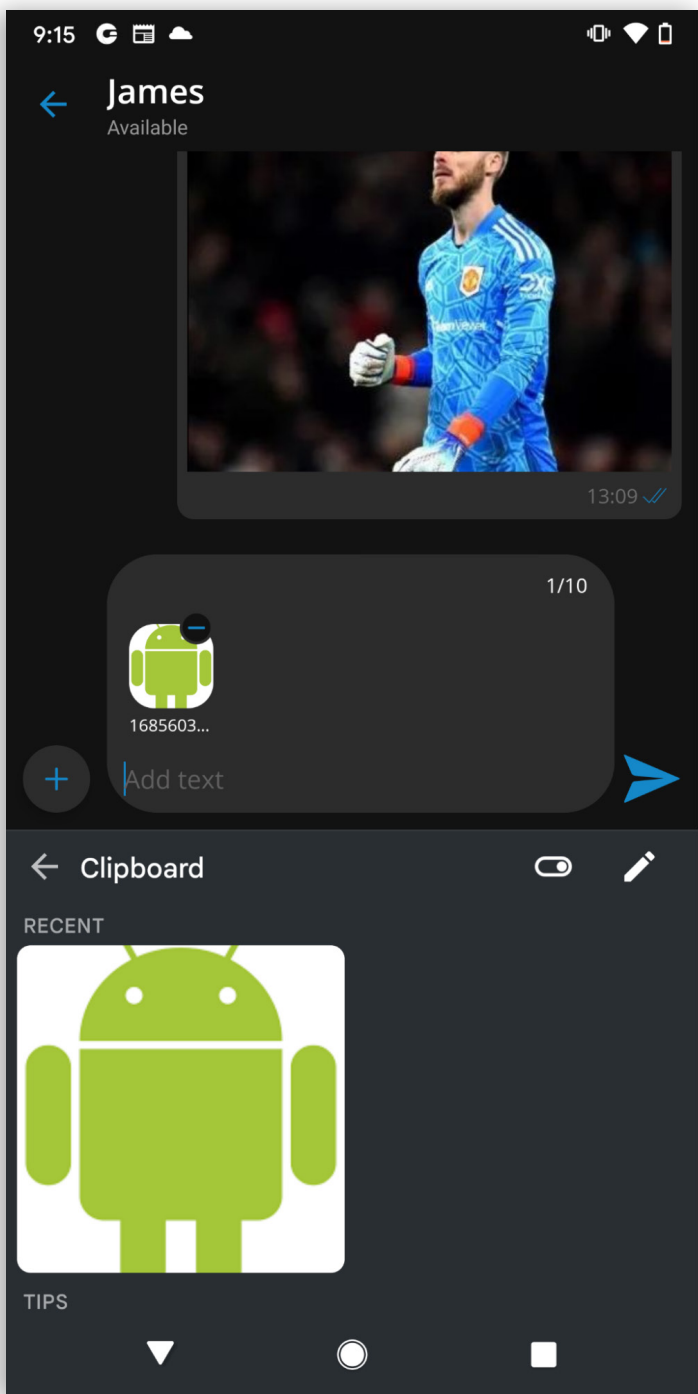
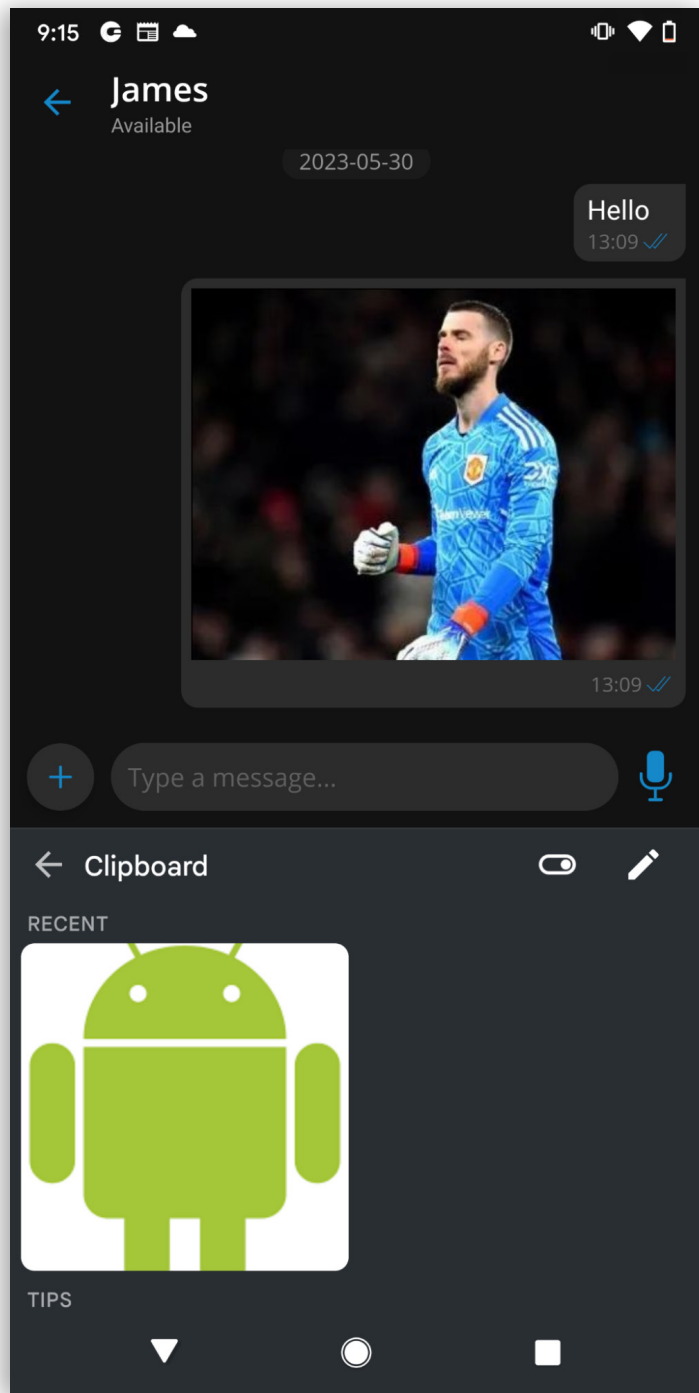
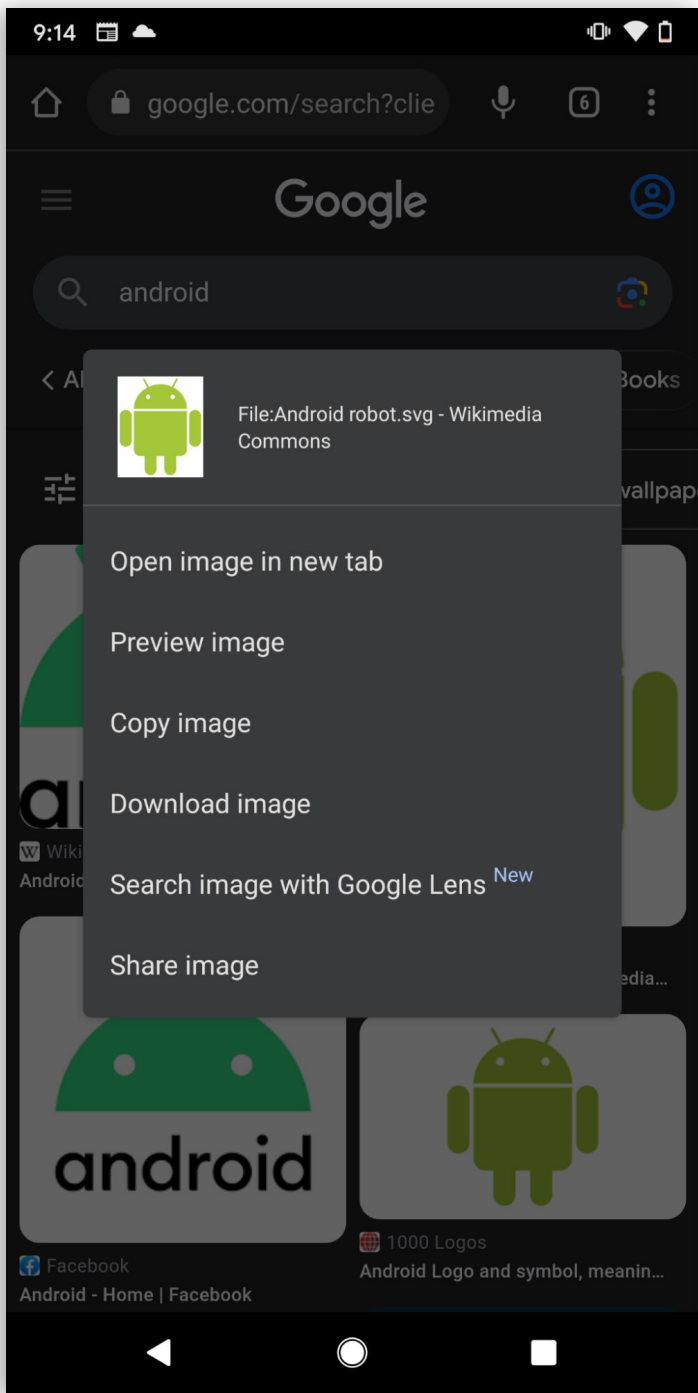
- In this conference - the participants that have already joined the conference
- Invited - the users invited to the conference who have not joined the conference call yet. Their status will be Ringing or No answer.



Added the ability to paste from a clipboard

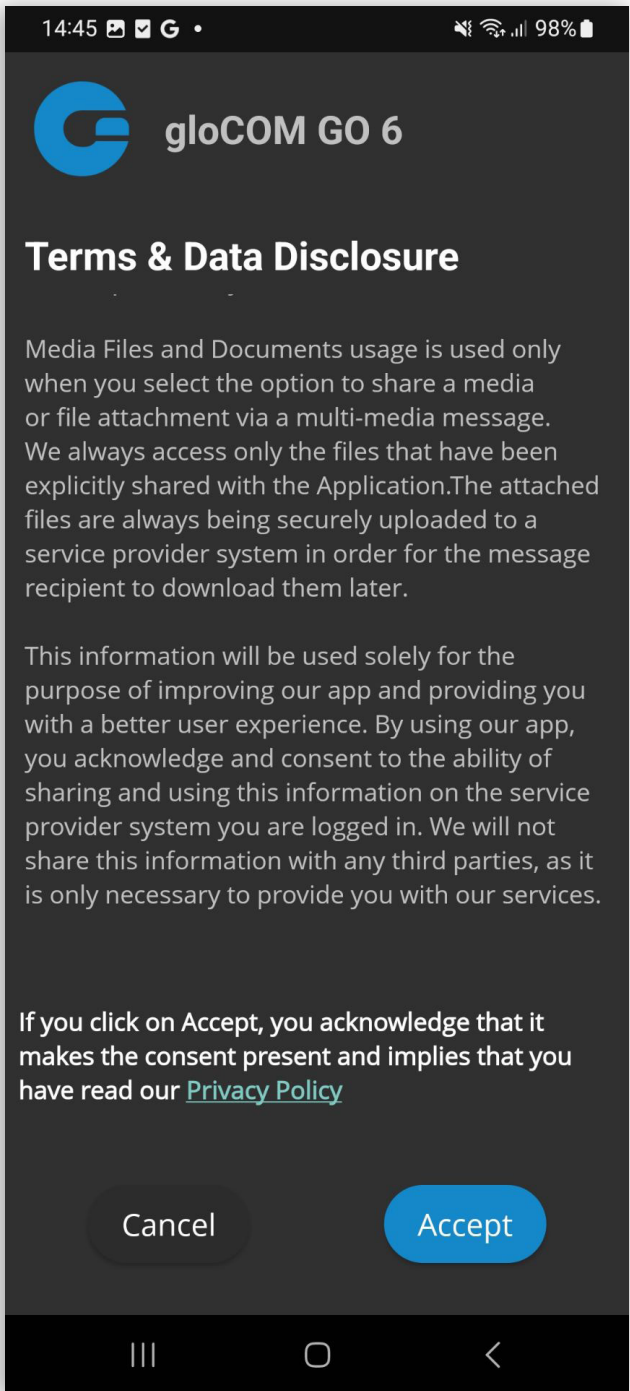
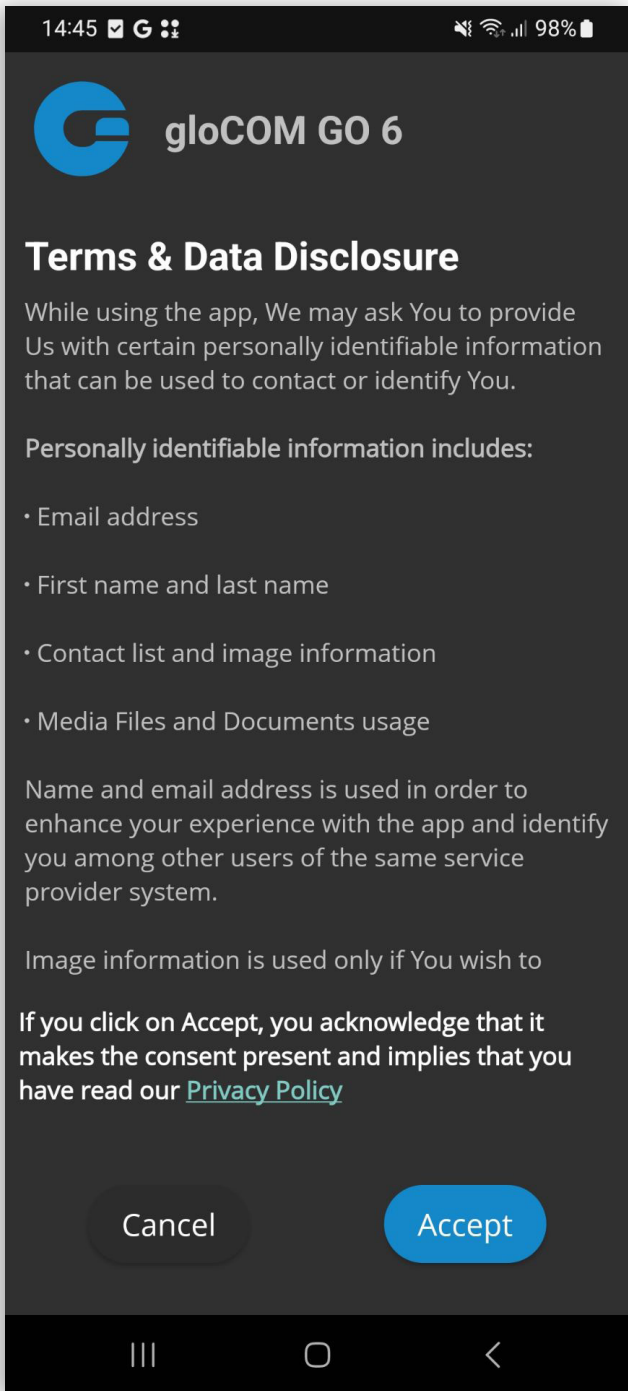
gloCOM GO users can copy images from the gallery, browser, etc., to the clipboard and paste them into the chat screen input field.

Users can also use the keyboard GIF integration to send GIFs.



Added a Terms & Conditions dialog box on initial app startup

On the initial start of the gloCOM GO 7 app, users will be presented with a screen containing the Terms & Conditions dialog box and will need to review and accept them in order to proceed and use the application. The app will close if the user does not accept the given terms.



Improvements and Bug Fixes

- Various camera improvements.
- Fixed a crash that occurred when the user tried to preview a hi-res image.
- Fixed an answer call issue during an active GSM call.
- Fixed an issue where the voicemail item matched the wrong contact.

CONTACT BICOM SYSTEMS TODAY

to find out more about our services

Bicom Systems (USA)

2719 Hollywood Blvd
B-128
Hollywood, Florida
33020-4821
United States

Tel: +1 (954) 278 8470

Tel: +1 (619) 760 7777

Fax: +1 (954) 278 8471

Bicom Systems (CAN)

Hilyard Place
B-125
Saint John, New Brunswick
E2K 1J5
Canada

Tel: +1 (647) 313 1515

Tel: +1 (506) 635 1135

Bicom Systems (UK)

Unit 5 Rockware BC
5 Rockware Avenue
Greenford
UB6 0AA
United Kingdom

Tel: +44 (0) 20 33 99 88 00

Bicom Systems (FRA) c/o FONIA

Zac du Golf
15 Impasse Oihana
64200 BASSUSSARRY

Tel: +33 (0)5 64 115 115

Email: contact@fonia.fr

Bicom Systems (ITA)

Via Marie Curie 3
50051 Castelfiorentino
Firenze
Italy

Tel: +39 0571 1661119

Email: sales@bicomsystems.it

Bicom Systems (RSA)

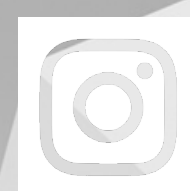
12 Houtkapper Street
Magaliessig
2067
South Africa

Tel: +27 (10) 0011390

email: sales@bicomsystems.com

Follow us

bicom
S Y S T E M S



Copyright Bicom Systems 2023