BICOM SYSTEMS
ADVANCED SIMPLICITY

OPEN STANDARDS TURNKEY TELEPHONY PLATFORM

PBXware 5.2

bicom SYSTEMS

bicom
S Y S T E M S

EASY SETUP
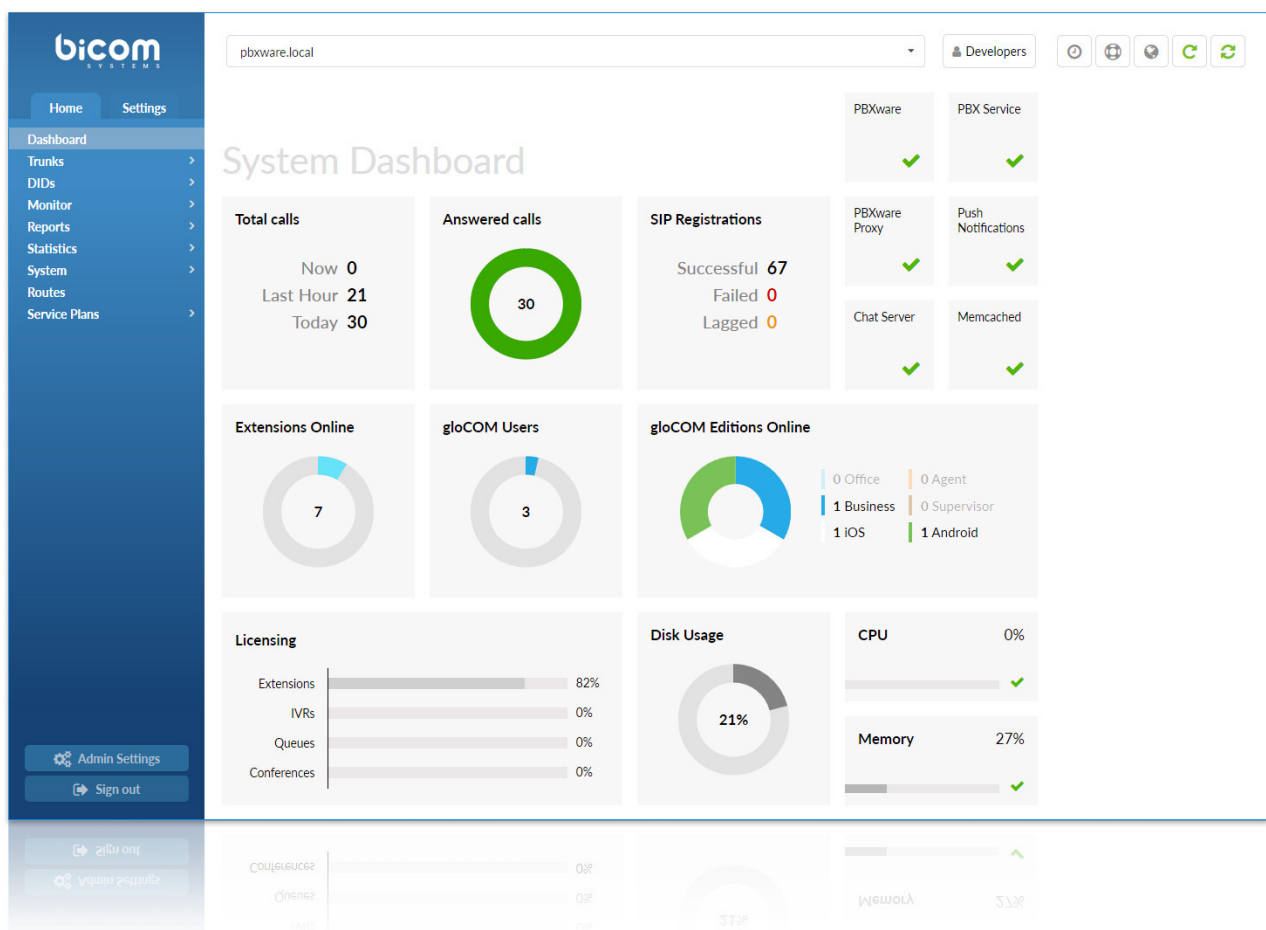# INTEGRATIONS
BRANDING

UNIFIED
COMMUNICATIONS

PBXware Telephony Platform

PBXware is the world's first and most mature IP PBX Professional Open Standards Turnkey Telephony Platform. Since 2004, PBXware has deployed flexible, reliable, and scalable New Generation Communication Systems to SMBs, enterprises, and governments worldwide by unifying the most advanced of latest technologies.

PBXware is offered in the Business, Call Center and Multi-Tenant Editions, each supporting specific features maximizing performance, reliability, and expandability.

Dashboard

Dashboard section gives you an overview of vital PBXware information. It displays hardware usage, main services status, system information and gloCOMs licensing as well as the number Total calls, Answered calls, SIP registration etc.

Branding

Branding allows you to customize PBXware GUI with your company logos and/or colors.

Archiving Storage

Archiving storage feature can be used to keep your recordings, voicemails, and FAXes in a remote location. You can choose between three options for archiving storage: Amazon S3, Google Drive, FTP server, or Dropbox.

CRM

Incorporate all the features and capabilities of PBXware telephony system inside your CRM or Browser. PBXware integrates with the most popular business apps, such as Salesforce, SugarCRM, MS Dynamics, Zoho, Zendesk, Bullhorn, Vtiger, Pipedrive and SuiteCRM.

Recordings

PBXware interface has integrated a call recordings player, allowing users to listen to PBXware call recordings directly from their browser and navigate through the recordings with a simple click of a mouse.

Online Self Care

Online Self Care portal allows the end user to modify their extensions settings according to assigned permissions. Users can edit Enhanced Services settings, set up voicemail behavior, check CDRs, download call recordings etc.
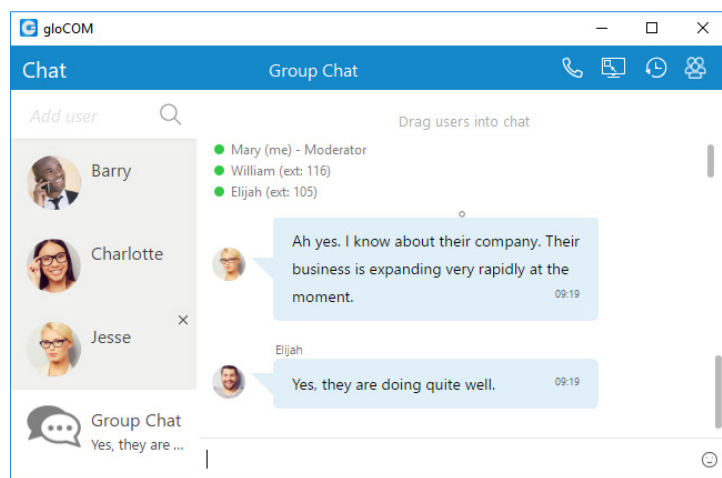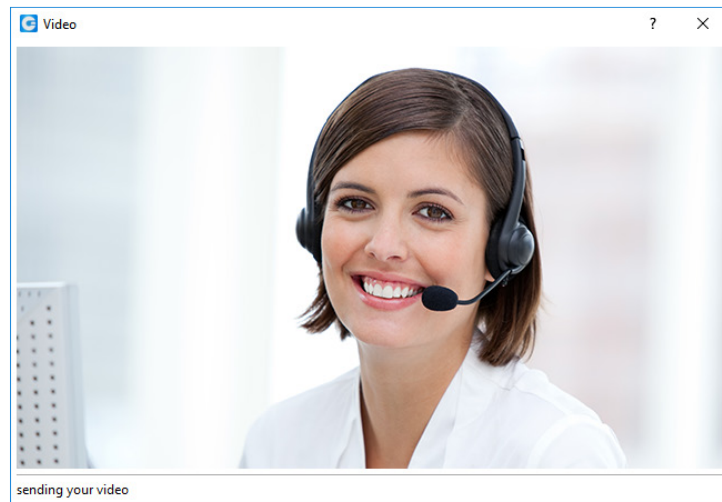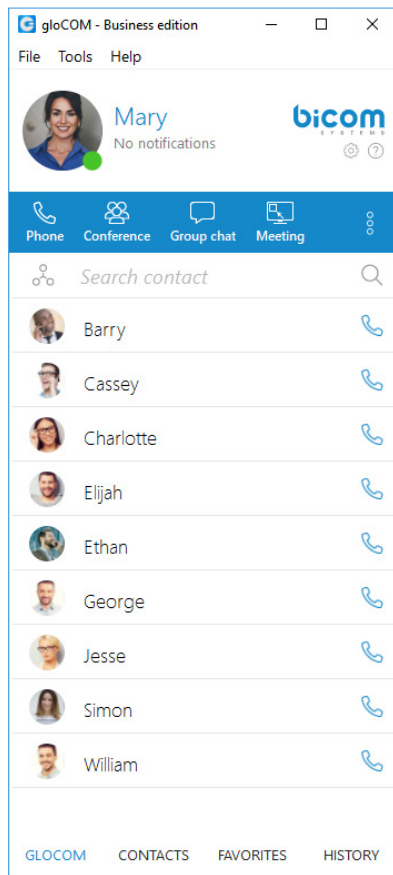
Activity Log

You can now the track date, time and activity of each user to improve time management and increase productivity. Knowing who accessed various files and made changes on the server can increase security and give you a greater insight into how your business operates.

Use your existing IP Phones

PBXware is compatible with most IP Phones on the market. Use the same extension on multiple devices. Save time for both your IT personnel and your users by using features such as automated provisioning, busy lamp field (BLF), hot desking, and more.

Unified Communications

PBXware integrates seamlessly with gloCOM, a Desktop & Mobile Unified Communications application designed to provide business users with a set of features and benefits capable of transforming a companies communications system into a real powerhouse.

Hosted or On-Premise

At Bicom Systems, we offer both hosted and on-premise solutions for Unified Communications. When you choose the hosted deployment option, you are relieved of the burden of purchasing and maintaining the hardware. Companies that opt for the on-premise solution have the complete control over all of their servers and data.

DISCOVER WHAT MAKES PBXware #1 TELEPHONY PLATFORM
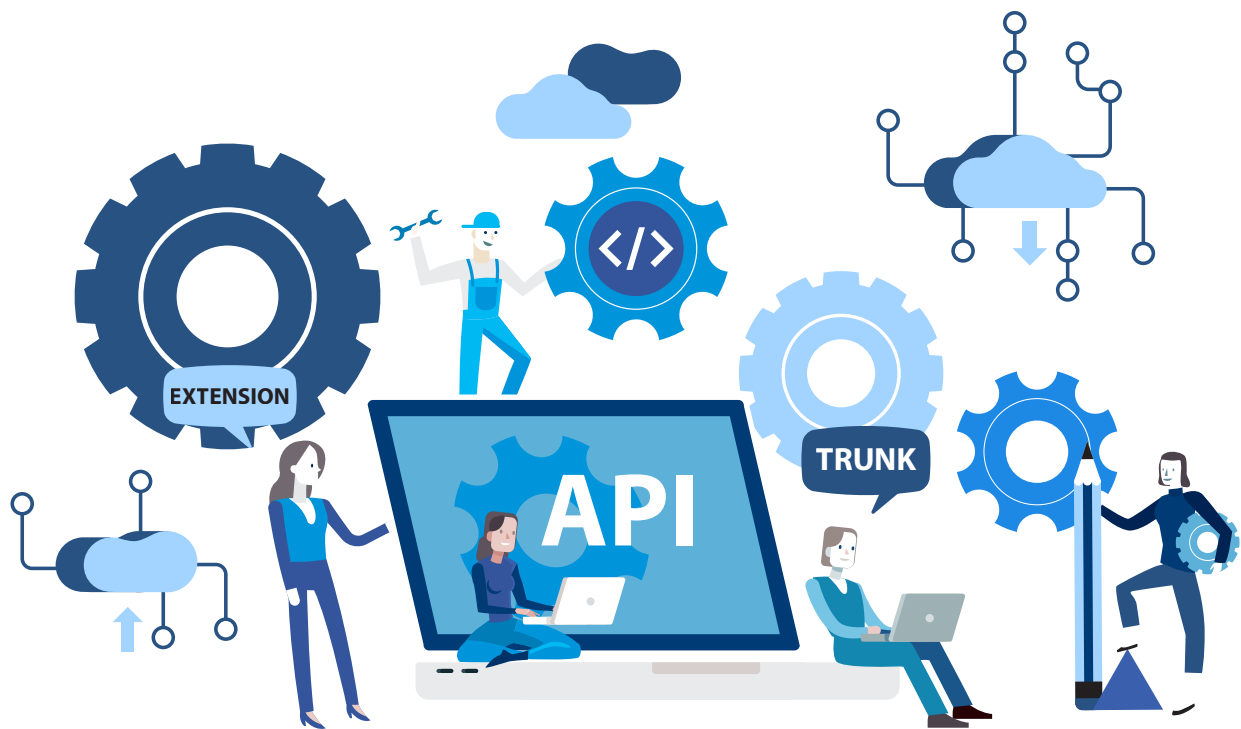
visit: www.bicomsystems.com

Increase your revenue

PBXware integrates seamlessly with TELCOware, a fully featured telecom customer portal, capable of integrating with one or many PBXware telephony switches. Recurrent Invoices, Unlimited Billing Packages, Unlimited Service Plans, Custom Invoices, Outstanding Balances, CDR Mediation, Customer Subscriptions... and more!

Application Programming Interface

Connect your applications to PBXware with the PBXware's simple, powerful, and secure application programming interface (API). You can access Extensions, Trunks, DIDs, Ring Groups, IVRs, and more via HTTP protocol.

Delivery method

Flexible delivery methods are what makes PBXware so popular on the market. To meet the needs of our customers we developed three different delivery methods:

INSTALLATION MEDIA

CERTIFIED APPLIANCES

SERVERware

FIND YOUR PERFECT EDITION

There is no "One-Size-Fits-All" solution when it comes to business communications. This is why PBXware comes in three different editions:

Multi-Tenant

The Multi-Tenant Edition of PBXware gives Telecom Service Providers a powerful platform to serve the IP PBX market in the cloud as a VoIP switch. A Multi-Tenant PBXware is able to handle multiple customers (tenants) with a single instance of the software.
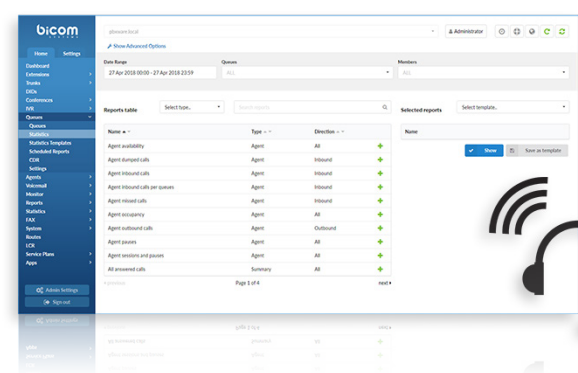

Business

PBXware business edition is our extensive, fully customizable platform providing you with a comprehensive set of features and capabilities of the enterprise phone system.

Call Center

PBXware call center edition is designed to simplify and enhance call management at busy call centers of any size.

WORLD'S FIRST AND MOST MATURE IP PBX

dedicated to hosting telephony & unified communications in the cloud.

CONTACT BICOM SYSTEMS TODAY
to find out more about our services

Bicom Systems (USA)

2719 Hollywood Blvd
B-128
Hollywood, Florida
33020-4821
United States

Tel: +1 (954) 278 8470
Tel: +1 (619) 760 7777
Fax: +1 (954) 278 8471

Bicom Systems (CAN)

Hilyard Place
B-125
Saint John, New Brunswick
E2K 1J5
Canada

Tel: +1 (647) 313 1515
Tel: +1 (506) 635 1135

Bicom Systems (UK)

Unit 5 Rockware BC
5 Rockware Avenue
Greenford
UB6 0AA
United Kingdom

Tel: +44 (0) 20 33 99 88 00
Fax: +44 (0) 20 33 99 88 01

Bicom Systems (FRA)

188 Route de Blessy
St. Quentin
Aire-sur-la-Lys
62120
France

Tel: +33 (0) 3 60 85 08 56

email: sales@bicomsystems.com

Follow us