

BICOM SYSTEMS  
**ADVANCED SIMPLICITY**

# INVOICING & PAYMENT

platform for telephony service providers



## TELCOware

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# YOUR TURNKEY TELCO INVOICING & PAYMENT PLATFORM

Leave all billing related tasks to TELCOware  
and focus on growing your business.



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S Y S T E M S

# TELCOWare

TELCOWare is a fully-featured telecom customer portal, designed for integration with one or many PBXware telephony switches.

TELCOWare has a friendly GUI that enables efficient, automated billing, invoicing and payments, allowing you to spend less time dealing with the administration of your company and more time to SELL!

Enjoy Unlimited Account Types, Call Spent and Call Billed View and much more!



## Account Details

The Account Details subsection provides Account information and options to edit an account, create a new invoice, and instant login to the system as an account user. In account details, you can see precisely listed and enumerated details regarding a user's account.

## Credit/Debit History

A user account can be given, or be stripped of a certain amount of billing funds. These funds are used for paying purchased products and services. Credit/Debit history shows the history of Credit or Debit for the user.

## Acc. Managers Report

List of reports that are showing sales of all Account Managers for a selected period of time. Reports can be filtered per date, account manager or additionally per currency, and converted to the default currency. You can also select only one currency. This report also allows you to generate invoices and credit notes for a specific month.

## Subscriptions

If you are going to sell a product and services with recurrent pricing, you have to create Packages, which will be used for creating subscriptions. Every item added to a package should have a recurrent price. Add-ons to these items may have recurrent and one-time prices.

## Report Invoice, Payments and Other

List of reports that are showing sales of all Account Managers for a selected period of time. Reports can be filtered per date, account manager or additionally per currency, and converted to the default currency. You can also select only one currency. This report also allows you to generate invoices and credit notes for a specific month.

## Multiple Currencies

The system is able to accept unlimited currencies. Also, it enables you to add a currency. However, the system has to have a “base” currency from which other currencies will take its value using the exchange rate field value.



# BUSINESS BENEFITS

## **FOCUS ON GROWTH:**

Leave all billing related tasks to TELCOware and focus on growing your business.

## **MANAGE CLIENTS INDIVIDUALLY:**

Each customer has their own account associated with all purchases, payments, tickets and other related info.

## **LISTEN TO THE MARKET:**

Easily create promotions and discount offers for your customers. Ready for a big holiday sale?

## **NEVER FORGET INVOICING AN ITEM:**

Manual invoicing can have errors & potentially leave items left out. Avoid that with TELCOware's subscription billing system.

## **INCREASE CUSTOMER SERVICE QUALITY:**

TELCOware enables efficient management of customer tickets and tasks distribution to the relevant staff.

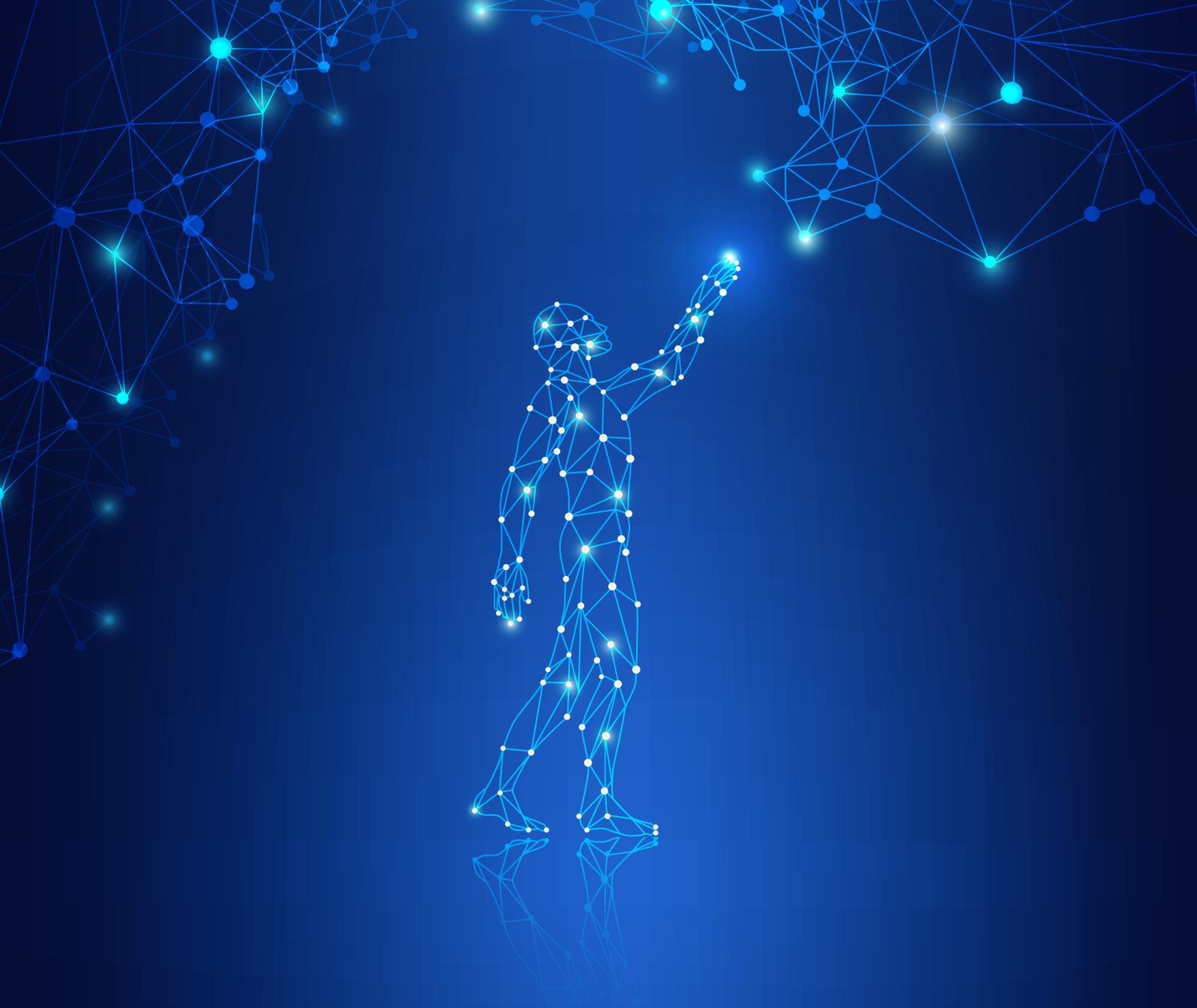
## **ONLINE SHOP:**

TELCOware has integrated Web shopping cart and CMS system for easier and more efficient management of orders.

## **FLEXIBILITY:**

TELCOware is designed for a native PBXware integration.





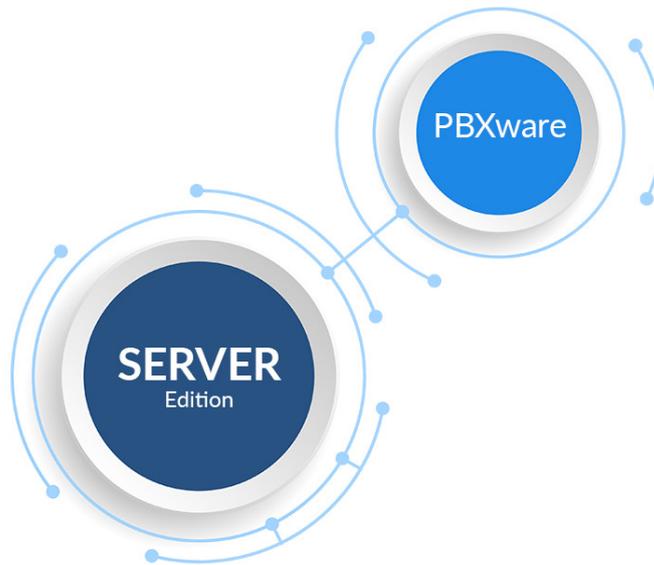
# DID YOU KNOW?

TELCOware is working for you even when you are asleep. Constantly available online services and automated processes that allow you to generate revenue 24/7.

# FIND YOUR PERFECT EDITION

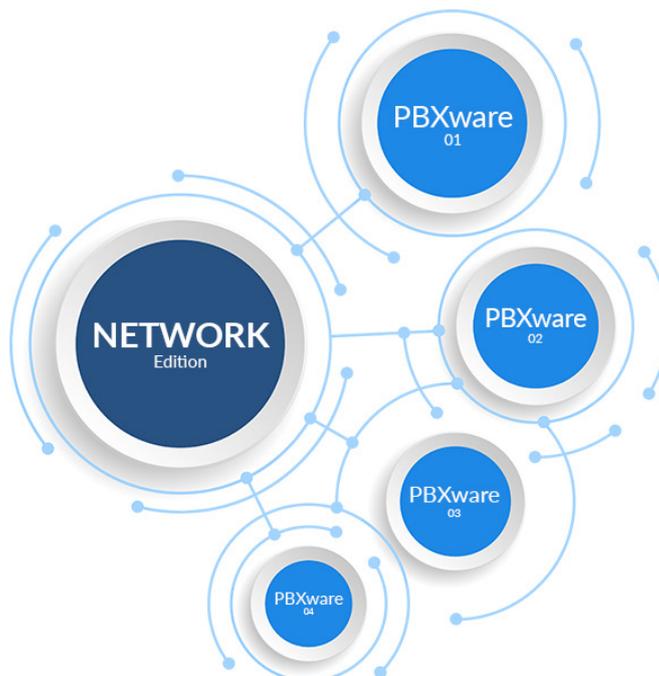
## Server Edition

is a fully featured telecom billing solution designed for integration with one PBXware telephony switch. Optionally, you are able to import certain data from “legacy” soft switches.



## Network Edition

is designed for unlimited integration with PBXware telephony soft switches spread geographically. Optionally, you are able to import certain data from “legacy” soft switches.





# HOSTED or ON-PREMISE

At Bicom Systems, we offer both hosted and on-premise solutions for Unified Communications. When you choose the hosted deployment option, you are relieved of the burden of purchasing and maintaining the hardware. Companies that opt for the on-premise solution have the complete control over all their servers and data.

# CONTACT BICOM SYSTEMS TODAY

to find out more about our services

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